

THESE MINUTES ARE SUBJECT TO
BOARD APPROVAL

HOLIDAY RV PARK OWNERS ASSOCIATION
BOARD OF DIRECTORS

March 8, 2014

BOARD OF DIRECTORS PRESENT

Brien Carlson - President
John Watkins - Secretary
Terry Redwine - Treasurer
Mary Halberg - Rules and Regulations
John Souza - Park Use
Jon Mackenzie - Collections
Bill Couchman - Public Relations
Linda Toledo - Vice President & Management - Absent
Tony Damiano - Park Maintenance - Absent

OWNERS IN ATTENDANCE

48

Meeting was called to order by President Brien Carlson at 10:01am

Flag Salute by Larry Kindell

Motion to approve the minutes from the March 2013 meeting was made by Tom Barcellos #173, seconded by Edna Tinsley #875, Motion Carried.

Auditors Report - Jon Mackenzie

The auditors are still working on the review report. The report should be ready for the April 2014 meeting.

Certification of Quorum - Terry Redwine

We have reached a quorum; the final count was 50.4%.

I want to thank Lou Garrett and Anne Delmage for doing the follow up calls for the mail out packets.

CORRESPONDENCE

There is no correspondence.

COMMITTEE REPORTS

Financial Reports: Terry Redwine

ACCOUNTS	BALANCE
Rabobank - Operating Account	46,624.49
Rabobank - Laundry Room Account	15,168.78
Rabobank - MM	45.00
Rabobank - Dues Account	64,417.91
Morgan Stanley Dean Witter	136,155.29
Pacific Western - CD	29,803.94
Mission Bank Capital BF	11,871.28
Mission Bank CD	104,968.77

PROFIT & LOSS: CURRENT / PREV. YEAR MONTHLY COMPARISON

ITEM	FEBRUARY 2014	FEBRUARY 2013	DIFFERENCE
Total Income	123,370.81	129,711.56	-6,340.75
Total Expense	45,636.41	55,505.03	-9,868.62

Management: Linda Toledo - Absent

Terry Redwine: The office has a new reservation management system (RMS). They are still working on some bugs but within a month they should all be fixed.

Collections: Jon Mackenzie

There are still two outstanding balances for 2013 assessment dues and only 52 for January 2014 dues. As of Monday we will be sending out a past due letter and then thirty days later there will be a certified letter stating it's going to collections if it's not paid.

Park Use: John Souza

53 people used owner time as a guest. In the month of February we brought in \$535 dollars in owner guest days. I know people are not happy about the \$10 / \$15 a day for owner guest but we need to recoup our cost. The purpose of the owner guest charge was not to get people upset but to bring in money to help run the park.

Park Maintenance: Tony Damiano

Brien Carlson: We have changed almost all the site to 50amp. The office ramp was repaired and looks great. Also the walk way into the laundry room got fixed.

Rules & Regulations: Mary Halberg

There is no report to give due to the reason that no one showed up to the meeting last Saturday.

Public Relations/Publicity: Bill Couchman

I want to thank everyone who has helped set up for the annual dinner tonight. Also I want to thank everyone who helped with last year's annual dinner set up.

Beach Social Club-Birthdays: Jon Mackenzie

Al Brady passed away Friday March 7, 2014

Jay Hollis - 1st
Marina Damiano - 3rd
Al Brady - 5th
Mary Jo Lomier - 5th
Stephen Simon - 7th
Marlene Noorigian - 7th
Skip Campbell - 8th
Kay Johnson - 9th
Jon Mackenzie - 12th
Barbara Simon - 12th
Gerry Brown - 16th
Tony Martin - 19th
Bryan Eget - 19th
Sandy Roberts - 23rd
Max Inabnit - 24th
Frank Ford - 24th
Robert Sawyer - 26th
Shirlene Hollis - 27th
Jeanne Avila Schabs - 27th
Teddy Allen - 27th
Eva Mackenzie - 28th
Terry Redwine - 30th
Tony Damiano - 31st

Election Results - Terry Redwine

F. Da Silva 476
J. Mackenzie 405
B. Couchman 276

Write- Ins

B. Begley 36

L. Kindell 36

L. Laird 4

OWNER'S COMMENTS

Fernando Da Silva #534

I am totally confused by the voting by-laws.

Bunny Allen #509

I picked up the minutes from the February meeting and I read that there was a camera in the office, but it was not stated as to why it was installed.

Jon Mackenzie Answered: The camera was installed for insurance reasons because there is cash handling in the office.

Also there was a see attachment but there was no attachment. Also, when Anna Brown, said there are sites that are not being cleaned, there was not action stating as to what was going to be done. Allen Bedford said if you allow more than two dogs that it might be a problem because people are not cleaning up after them. Also people need to keep them on a leash. Now my question, is that a rule in the park?

Jon Mackenzie Answered: It is in the Rules and Regulations that you are allowed up to four dogs per site, you just pay extra for them.

I don't know who Tech Smith is but how did it get to be \$100 per hour to use them. Also why would you use someone who you paid \$5000 to get them out of their contract?

Brien Carlson Answered: They were not bought out. When they took the job we thought the wires were in good condition and it turns out they were not. Tech Smith had to re wire the WIFI system. It was a board decision to reimburse them and that is where the \$5,000 comes from.

The minutes really disturb me a lot because we have a lot of comments in the minutes that it leaves you wondering what is going on. Also, why did Jon Mackenzie make the comment saying, "We wasted \$9,000 on Rick Maxwell", can someone explain as to why that was said.

John Souza Answered: A lot of the cost was work on the computer system.

Jon Mackenzie Answered: He was hired to do an investigation on Tech Smith and he found nothing.

Gale Rustigian #720

Explain what happened with the police?

John Souza Answered: It probably should not be answered.

Brien Carlson Answered: There was a disagreement between what a Board member and Tech Smith each thought on the router. The police came and got the issue worked out.

Virginia Delmage #73

If you work for the park, you can't live in the park.

John Watkins answered: When I got on the Board I went back and researched on things. This park is not a live in park. Also Tech Smith is not an employee they are a contractor.

Bunny Allen #509

Also, if you look at the P/L statement we have an expense every eight months where we have to move. Why do snowbirds have to move because it is a hassel and an expense? When there is no city, county and or state law where it says we have to move.

John Watkins answered: That there was a state law where everyone had to move after 21 days. The Board voted 7-1 where you only take the trailer out for 24 hours.

Also I am a secretary and this park should be having a lot more BBQ's and functions. I make a nomination to have someone else take over the Beach Social Club; Fern Kindell would be great for this.

Brien Carlson Answered: I have made announcements over the past few months asking for members to come forward to help this park. All that I hear is the rumor mill. We get no volunteers to put together the park functions. We are nine people that are doing the best we can.

Marian Stockdale #280

Let's give Caroline some respect right now. Let's stop this stuff and move on.

Bob Begley #42

To address Caroline my wife and I worked with her and the Beach Social Club and it is a lot of work. I was told in June / July to have term limits. We also paid Tech Smith \$5,000 so Julio could run the new wire. I would like to see the accounting of what the \$5,000 was used for.

Fernando Da Silva #534

I want to say thank you for everyone who voted for me. About the term limits I agree that there should be limits. As an owner the \$10/ \$15 issue it is somewhat hard for me to pay this when I own a share. I am totally confused. We all know that we are entitled to 42 days a year. Also why did we not get directions on how to get onto the owners page online in the mail out package. All of our frustrations in that we don't know what is going on. Also does Tech Smith still have access to the server?

Marie Mecchi #679

Where is anybody going to pay \$10 / \$15 a day here in Pismo Beach. I can't believe that there are so many people who are upset about paying that.

Larry Kindell #23

We have nine shares and we are paying \$5.50 per day. But this is ridiculous. We have been here over the holidays and there are permanents that are lit up with Christmas lights all night long.

Donna Krum #403

Every comment and review online is negative about the park. I think that if owners started posting how nice the park is, it would up our rating and we would get more people wanting to stay here.

Dean Clifford #444

I have three memberships, and I don't appreciate this \$10 / \$15 per day. I think the emails should be read from the eight owners that are against the \$10 / \$15 per day fee. I made a reservation for May and I was told that my guest would be charged.

Bob Begley # 42

Where are the minutes to the executive sessions? We as owners have every right to see those minutes.

Allen Bedford #344

This is a tough job and we are not in high school anymore. On the Board side, it's the minutes I don't get what was said in the meeting. At least make a point as to what was said in the meeting. I also don't get the \$10 / \$15 as to why it is not a set price. I don't expect to pick up the cost from others. Also are the monthlies profitable for the park? We should look at the cost of the monthlies.

Gerry Brown #1

We are having a new manager coming on Board; let's have the new guy handle the Beach Social Club. If you want to have better WIFI, go straight through Charter. With the lack of people running for the Board maybe you should reduce the number of openings on the Board.

Bob Krum # 403

During the Prime time we get people who allow their kids to skateboard and run amuck, while the parents are drinking beer and not watching them.

Anna Brown #1

With regards to the sites being kept clean, it is just us cleaning up after ourselves. Also with the \$10 / \$15 it is not a huge deal in my opinion. Also the reviews on the park online are not very good; maybe we as owners should go and put some good reviews online for the park.

Debra Oliveira #278

How many sites do we have to have to be a RV Park? How are we going to widen the spots? Also the extra money from the \$10 / \$15 goes towards buying out shares to widen the sites? Also, when I heard the word re aligning the park, what does that mean? Are you planning on doing a study on re-aligning the park?

Jack Clark #477

I would like to introduce that we are owners, and on the statement it says customer. On the minutes it says members. We are being disrespected. Also, in the by-laws it says that owners are allowed one guest.

Donna Krum #403

As an owner the reason why we are not coming over during the summer is because of the kids not following rules. Now, are we allowed as owners are we able to go to the parents and tell them about their kids not following the rules?

OLD BUSINESS

There is no old business from last year.

NEW BUSINESS

1. Budget / Capital 2014

The operating and capital budgets were approved as presented.

Motion to approve the budget made by Allen Bedford, Seconded by Bob Begley, Motion Carried.

2. Highlights of 2013

We had most of the sites converted into 50amp

The Laundry room sidewalk was fixed.

The office ramp was fixed.

SECOND OWNERS COMMENTS

Motion to go into executive session by Allen Bedford #344, seconded by, Motion Carried.

Meeting Adjourned at 12:33pm

Respectfully Submitted,