

HOLIDAY RV PARK OWNERS ASSOCIATION BOARD OF DIRECTORS MEETING November 14, 2015

BOARD OF DIRECTORS

Fernando Da Silva –President Tom Barcellos-Vice President/Park Use Susan Magee -Secretary Terry Redwine –Treasurer - Absent Tony Damiano –Park Maintenance Jon Mackenzie –Rules & Regulations Mary Halberg –Public Relations John Watkins –Management Brien Carlson –Collections – Absent

OWNERS PRESENT

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Meeting was called to order at 9:05AM by President Fernando DaSilva

Flag Salute by Mike Leming

Susan Magee made a motion to approve the minutes from October 2015, Tom Barcellos seconded, Roll Call – Brien Carlson & Terry Redwine Absent, Motion Carried.

Report from executive meeting from Friday, November 13, 2015. Things that we went over were as follows;

- Capital Budget
- Repaving of the roads, and getting core samples
- 1,3,5 year plan
- 2016 election
- WIFI
- Bidding process

PRESIDENT'S ADDRESS

- 1. Please turn off all cell phones.
- 2. This meeting is restricted to owners only.
- 3. This is a volunteer board. No one is paid for their time. Board members are reimbursed for out of pocket expenses.
- 4. Discussion of issues can become heated and emotional, but everyone deserves to be treated with dignity and respect.
- 5. Regular and special meeting of the board are open to all members of the association, Members who are not on the board may not participate in any deliberations or discussions unless expressly so authorized by a majority of a quorum of the Board of Directors.
- 6. Owners may participate in meeting during the 2 owner comment sections of the agenda.
- Questions, comments, suggestions will be referred to the park manager, Mike, as appropriate or taken into consideration by the board for research, review and discussion, and placed on next month's agenda.

8. Holiday Parks procedures and meetings are governed by our by-laws, CC&Rs, and rules adopted by the Board.

CORRESPONDENCE

Nothing to read

COMMITTEE REPORTS

<u> Management – John Watkins</u>

Things are going good in the office.

Collections – John Watkins

There will be letters going out stating foreclosure to the people who still owe.

Park Maintenance – Tony Damiano

The office is still being renovated.

Financial Report: Fernando DaSilva

ACCOUNTS	BALANCE	ITEM	October 2014	October 2015	Difference
		Income	69,896.98	70,809.37	912.39
Rabobank – Operating	77,770.05	Expense	49,744.03	108,983.81	59,239.78
Rabobank- Laundry	42,934.52	Net Income	20,152.95	(38,174.44)	(58,327.39)
Room		Fernando DaSilva made a motion to pay			
Rabobank – MM	45.00	the bills in the amount of \$80,534; Tom Barcellos seconded. Roll Call – Brien			
Rabobank – Dues	140,625.02				
Morgan Stanley Dean	136,288.46				
Witter		Carlson & Terry Redwine Absent, Motion			
Pacific Western – CD	29,859.83	Carried.	-	· · · ·	
Mission Bank CD	104,968,77	Curricur			

Rules & Regulations – Jon Mackenzie

We will be reviewing the current Rules and Regulations and will go over them for next month's meeting.

Public Relations/Publicity – Mary Halberg

Nothing to report

<u> Park Use – Tom Barcellos</u>

The occupancy was 91.03% in October 2015 The occupancy was 83.17% in October 2014 **Beach Social Club**

Nov. 18 Chumash Trip

Nov. 21 Lasagna Dinner

Nov. 26 Thanksgiving Potluck 3pm

Dec. 5 Christmas Boutique

MANAGERS REPORT

Maintenance: Julio and Mike have been busy replacing the siding and windows on the administrative office. There had been an issue with dry rot on the siding. We received a bid for approximately \$43,000 to repair and replace the pool decking. An appointment to service the spa has been scheduled for next week. New umbrellas have been put up around the pool area. New lounges should arrive next week. We will be installing a combination lock the laundry room that will be activated after 5pm. Heacock service the elevator. They suggested replacing the brake and coil to help solve our problems. We are expecting an estimate within the next few days. **Office:** New printers for credit cards and check –in were installed. Our credit cards swipers accept the new cards with chips. The store with holiday RV Park merch is doing well. We still carry damp rid and toilet paper. We will start decorating the office for the holidays

Manager: Within the next two to 4 weeks we will be doing site inspections. Please read the rules and regulations to make sure you are in compliance. The staff will be attending a Pismo Beach chamber of commerce event at the Pismo outlet mall on wed. Nov 11 @ 5:30pm.

PARK SURVEY

10 Responses	
Dog Run Smells	2
Tight Sites / Parking	5
Ice Machine	2
Rules not being enforced	2

OCTOBER BIRTHDAY SHOUT OUTS

Jack Toledo	Jim Jackson	Jeff Herson
Larry Fairbanks	Oleta Martin	Ed Aldrich
Tom Lind	Ernie Weeks	Eddie Teixeira
Ruth Costa	Janet Cabrall	
Mary Jo Sawyer	Bob Haley	
Wanda Jones	Joy Clark	
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OWNERS COMMENTS

- Geri Brown Locker 1: When we first showed up November 1 there was an incident with Butch. After that the Park Manager asked to not come into the Park anymore. I think everyone deserves a second chance. He did lose his wife a year ago. I would like to see a meeting happen with the Board and Butch and the Park Manager Mike to talk about what happened.
- Susan Smallwood Locker 143: I too tow with Butch. I was told by Butch that he was not allowed to enter the Park anymore. When I called the office to find out what happened I was told that the staff could not say anything.
- Tom Babagian Locker 646: I want to thank the Board. I was wondering if we could start getting some sort of communication on what is going on in the park.
- Wanda Jones Locker 289: I was having trouble with the WIFI. My TV was getting nothing but the Park Radio station on it. The Park Manager came down and helped me. Also Butch has always been fantastic. I was in the office yesterday and saw how a owner was treating the girls in the office over the phone about Butch. We as Owners should not treat the office staff like that. We have great office help.
- Jim Datsko Locker 591: I get great WIFI in the clubhouse but I cannot get it at my site 322. On the positive side I have been an owner for almost two years and I have been very impressed with the staff and Board.

- Anna Brown Locker 1: Thank You for your time.
- Eldon Garrett Locker 313: The staff is doing a wonderful job. I would suggest the office be painted a lighter blue.
- Gary Jones Locker 289: I too am upset about Butch. I was notified less then 24 hours about Butch by the staff.

OLD BUSINESS

1. 1,3,5 Year Report – John Watkins

Met with Mike on Friday, the park is in good shape. We are going to prioritize what we need to get done and the pricing. The elevator, refrigerator, forklift, washer and dryers are all getting done. Women's restrooms we will be getting a cost to get them redone as well. We have moved the electrical to the three year plan.

2. WIFI

We are going to have a Charter and ATT Rep here at the December meeting hopefully to talk about the WIFI options.

3. 2016 Capital Budget & Operating Budget We are in budget.

4. Asphalt Road – Tom Barcellos

We ran into an unforeseen mating on the asphalt. Our new direction is we will be taking core samples. The bid we had was \$175,000. We are moving forward to take the right step.

NEW BUSINESS

1. Board Elections

RESUMES NEED TO BE IN BY THE END OF THE DECEMBER 12, 2015 BOARD MEETING; FOR THE MARCH 2016 ELECTION.

SECOND OWNERS COMMENTS

• Geri Brown Locker 1: Regarding being able to borrow against the CD, I say we should try to change that. Regarding the bathrooms on having the guys doing it, all their time is being taken up by it.

Meeting Adjourned to Executive Session at 10:12AM.

Motion to increase amount toward purchase of forklift to \$10,000 by Tom Barcellos, Seconded by Jon Mackenzie, Roll Call – Brien Carlson & Terry Redwine Absent, Motion Carried.

PG&E will remove palm tree by office to avoid inference with power lines.

Motion was made by John Watkins to provide up to \$500 for the purchase of Christmas decorations for the Park, seconded by Jon Mackenzie, Roll Call – Brien Carlson & Terry Redwine Absent, Motion Carried. Motion to increase money to fix elevator up to \$1500 was made by Tom Barcellos, seconded by John Watkins, Roll Call – Brien Carlson & Terry Redwine Absent, Motion Carried.

Motion to adjourned by Fernando DaSilva, Seconded by John Watkins, Roll Call – Brien Carlson & Terry Redwine Absent, Motion Carried.

Return to General Session at 12:59PM.

Meeting adjourn at 1:03PM.

Respectfully Submitted,

Susan Magee Board of Directors Secretary CC Janae Price Reservations Supervisor