



HOLIDAY RV PARK OWNERS ASSOCIATION BOARD OF DIRECTORS MEETING September 12, 2015

BOARD OF DIRECTORS

Fernando Da Silva – President
Tom Barcellos-Vice President/ Park Use
Susan Magee - Secretary
Terry Redwine – Treasurer
Tony Damiano – Park Maintenance

Jon Mackenzie – Rules & Regulations
Mary Halberg – Public Relations
John Watkins – Management
Brien Carlson – Collections

OWNERS PRESENT

Meeting was called to order at 9:02am by President Fernando DaSilva

Flag Salute by Jon Mackenzie

Susan Magee made a motion to approve the minutes from August 2015 meeting, Terry Redwine seconded, Roll Call, Motion Carried.

PRESIDENT'S ADDRESS

1. Please turn off all cell phones.
2. This meeting is restricted to owners only.
3. This is a volunteer board. No one is paid for their time. Board members are reimbursed for out of pocket expenses.
4. Discussion of issues can become heated and emotional, but everyone deserves to be treated with dignity and respect.
5. Regular and special meeting of the board are open to all members of the association, Members who are not on the board may not participate in any deliberations or discussions unless expressly so authorized by a majority of a quorum of the Board of Directors.
6. Owners may participate in meeting during the 2 owner comment sections of the agenda.
7. Questions, comments, suggestions will be referred to the park manager, Mike, as appropriate or taken into consideration by the board for research, review and discussion, and placed on next month's agenda.
8. Holiday Parks procedures and meetings are governed by our by-laws, CC&Rs, and rules adopted by the Board.

CORRESPONDENCE

Four comment cards were read.
All four were from Non Owners.

Letter from Owner Darlena Mikles – Alexander Locker 71

INTERNET ISSUES

1. From 9-3 to 9-12
Computer note: Connected/No Internet Connection
Received this message 33 times during 9-3 to 9-12
2. 9-11 3AM "The connection was unsuccessful"
The computer current has limited connectivity to HRV
3. 5AM Unidentified network. No internet access, HRV connected\
4. 6:40AM Unidentified network. No internet access

ETC. Was able to get onto Pismo Creek at 3AM today internet access, connected

Please help. If we need more bandwidth or different system to accommodate visitors at HRV, please identify problem and correct. Also consider loosening their restricted sites. Many politicians post there and we are unable to access to access. Even YouTube has educational how to videos we cannot access. Nor can we access "Albertson" weekly add. Please help us make responsible usage of our internet

Darlana Mikles-Alexander Locker 71

COMMITTEE REPORTS

Management – John Watkins

Everything is running smooth.
John Watkins thanked the Owners.

Collections – Brien Carlson

We have some owners that still owe for July 2015. There is a \$5.00 late fee to be accessed.

Park Maintenance – Tony Damiano

The elevator was fixed. The tables just got repainted.

Financial Report: Terry Redwine

| ACCOUNTS | BALANCE |
|-------------------------|------------|
| Rabobank – Operating | 96,977.67 |
| Rabobank– Laundry Room | 39,026.52 |
| Rabobank – MM | 45.00 |
| Rabobank – Dues | 138,781.02 |
| Morgan Stanley Dean | 138,064.18 |
| Witter | |
| Pacific Western – CD | 29,859.83 |
| Mission Bank Capital BF | 2,941.04 |
| Mission Bank CD | 104,968.77 |

| ITEM | August 2014 | August 2015 | DIFFERENCE |
|----------------|-------------|-------------|-------------|
| Total | 69,857.28 | 80,333.72 | 10,476.44 |
| Income | | | |
| Total | 78,814.68 | 57,463.19 | (19,351.49) |
| Expense | | | |
| Net | (6,957.40) | 22,870.53 | 29,827.93 |
| Income | | | |

Terry Redwine made a motion to pay the bills in the amount of \$23,287.66; Tom Barcellos seconded. Roll Call: motion carried.

Terry Redwine made a motion to close out the Pacific Western CD and put the balance into the operating account, Fernando Da Silva seconded, Roll Call, Motion Carried.

Rules & Regulations – Jon Mackenzie

Nothing to report

Public Relations/Publicity –Mary Halberg

Val Lee is doing a great job with the Beach Social. Great team work.

Park Use –Tom Barcellos

The occupancy was 87.85% in August 2015

The occupancy was 86.88% in August 2014

Beach Social Club – Valerie Lee

There is a board in the laundry room with all of the events that the Beach Social Club are putting on. The happy hour event was a hit. All events got cancelled during the week of road work.

MANAGERS REPORT

Maintenance: Picnic tables have been repaired and painted. Landscape has been pruned and manicured. Front curbs have been painted. All in addition to regular daily and weekly maintenance.

Office: A new digital display monitor was installed to display park events and happenings in the area. We have installed a new mail box to help insure the Park's mail is secure. Also, a new mail receptacle with a more convenient and secure location was installed in the office. An FM transmitter has been ordered to broadcast park information via an FM frequency. This will make information concerning the park more accessible during non-business hours. Individual name tags and new shirts have been ordered.

Misc: The Alas de Liona Concert was well received. A big THANK YOU to the BEACH SOCIAL CLUB for their outstanding Barbeque. The food and raffles were outstanding!

PARK SURVEY

Holiday RV Park Guest Satisfaction Survey

WIFI Quality – 36% of the comments were about WIFI – Needs Improvement

Office and Maintenance Staff – Highest % - Excellent / Very Good

Survey Comments – Out of 36 comments

Ice Machine - 1 comment

Restrooms – 3 comments

Tight Spaces – 12 comments

Staff (office/outside) – 7 comments

WIFI – 2 comments

TV Cable – 2 comments

SEPTEMBER BIRTHDAY SHOUT OUTS

Michael Baron

Teena Griffith

Jim Kral

Linda Kral

Rita Sloan

Mary Webber

Jesse Ortiz

Zeb Tucker

Norma Ortiz

Rita Cardoza

Nanette Angle

Donna Weeks

Jerry Cardoza

Linda Russell

Leroy Laird

Gordon Petterson

Susan Fairbanks

Donna Morse

Lola Tucker

Brien Carlson

John Vance

Maxine Hubble

Janae Price

Aaron Cartwright

Gene Allen

OWNERS COMMENTS

- Andrea Gregory Locker 718: The dog run stinks and there is a lot of flies.

- Teena Griffith Locker 37: The clubhouse remodel and painting of the buildings and pumps, when are all these going to get completed?
- Jim Coleman Locker 598: WIFI has been the long range for years.
- Gary Jones Locker 289: Someone came out of a van with four dogs and they pooped on a empty site, and no one was around to put a stop to it.
- Mike Higham Locker 371: There should be a forklift in the park to park rigs.
- Ron Neve Locker 259: This Board has done a great turn around.

OLD BUSINESS

1. Pump Station – Tom Barcellos & Jon Mackenzie

The pumps will be here within the next couple of days.

2. Washer & Dryers – Fernando DaSilva

Jon Mackenzie made a motion to get two more bids within two weeks, send them to Board through email and then make a decision through email, Tom Barcellos seconded, Roll Call, Motion Carried.

3. 1,3,5 Year Report – John Watkins

On the report there are the following items. Clubhouse, Painting, Pumps, Asphalt, Washer and dryer, WIFI, Pool Repair, and the clubhouse deck.

4. WIFI – John Watkins

Mike is going to be working on troubleshooting the problem with the WIFI.

5. 2016 Capital Budget

The Capital budget will be ready for next month's meeting.

6. Asphalt Road

The road re-pavement will start on Monday, September 21 and last about a week.

NEW BUSINESS

No new business

Meeting Adjourned to Executive Session at 10:36am

Return to General Session at 1:28pm

John Watkins made a motion to buy shed for manager's home, spending no more than \$750; Seconded by Tom Barcellos, Roll Call, Motion Carried.

Meeting adjourn at 1:31pm

Respectfully Submitted,

Susan Magee
 Board of Directors
 Secretary
 CC
 Janae Price
 Reservations Supervisor

