

Holiday RV Park Owners Association
Board of Directors' Meeting
July 13, 2013

Board Members Present

Brien Carlson
Linda Toledo
Jon Mackenzie
Terry Redwine
John Souza
Tony Damiano
John Watkins
Mary Halberg
Bill Couchman

Members in Attendance

45

Meeting was called to order by President Brien Carlson at 9:07am.

Flag Salute by Ed Roberts

Reportable actions from 07/12/13 meeting with the following changes:

John Watkins- Secretary, Linda Toledo-Vice President, Mary Halberg-Member at Large, Janae-Senior Reservation Clerk

Motion to approve the minutes from 06/8/2013, with one correction to them stating that Jon Mackenzie resigned from the organization when all that he did was resign as president but he is still a board member. Brien Carlson asked for approval and seconded by Tony Damiano; Roll Call: Motioned Carried

Correspondence

John Watkins explained the comment cards.
He read four comment cards.

Mary Halberg resignation from secretary but she will remain as member at large on the board of directors of the park.

It was a unanimous vote to run a park ad for a manager firm starting next week. The ad will say the following;

672 member owned Pismo Beach RV Park seeking applications for full service Management Company. Successful applicant would manage all facets of park including monitoring of state and federal laws and report directly to and be under the direction of the member owned elected board of directors. Apply to: management@holidayrvpark.org

Stated that from now on when the board has an executive session the owners will know what is going on with it.

Committee Reports

Financial Report: Terry Redwine

The board voted to transfer \$32,069.91 from the dues account to cover expenses. Terry Redwine asked for a motion to transfer, seconded by Bill Couchman, Roll Call. Motioned carried

The amount of dues that have been paid so far is 50-60% so far.

Rabobank - Operating Account	\$23,622.58
Rabobank - Laundry Room Account	\$5,432.14
Rabobank - MM	\$5,361.95
Rabobank - Dues Account	\$35,885.64
Morgan Stanley Dean Witter	\$129,863.88
Pacific Western – CD	\$29,770.41
Mission Bank Capital BF	\$13,746.36
Mission Bank CD	\$104,651.80
June 2013 Income	\$58,798.61
June 2012 Income	\$60,984.05

YTD 2013 \$349,857.53

50% to 60% of July Dues have already been paid

Management: John Souza

I had to let a reservations clerk go.

The office is coming around; I ask that owners please be patient with the office.

Kristi is doing the Peachtree and working on getting that updated.

The DUES letter was not the normal statement in the past. The reason why it was the normal statement is because we did not have the information in the system and now we do so in January you will have the regular statement.

John Souza is working on getting DEEDS corrected; it takes time to get them done.

Linda Toledo states please be patient with the girls, they are doing a really good job, and it takes a while.

Collections: Jon Mackenzie

We have twelve outstanding people who have not paid their January Dues which comes to \$1490.79. I will be working on those directly.

Park Maintenance: Tony Damiano

We installed a shaft in the sump pump last month. We also fixed our cable problem and charter was contacted and came out here and fixed the problem.

Rules & Regulations: John Watkins

Letters will be going out next week to the four people who have the extra freezers and ice boxes stating starting next month they will be paying the extra \$15.00 a month

Site Inspections: five people are getting letters about their inspections

Gene Souza/John Watkins drove the park

John Souza/John Watkins walked the park

Terry Redwine will be doing this from now on

Public Relations: Bill Couchman

Chili cook off went really good.

If anyone is willing to take care of the Beach Social Club, please contact him.

Brien Carlson stated that people want to get back to having fun. We want to get back to having Thursday night potlucks and BBQs. "We need to get back to being a family again; we have been thru a transition." Also said, "thank you for controlling and stopping the rumor mill".

John Souza thanked Fern and Leslie for offering up their time if office needed help answering phones.

OWNER COMMENTS

#71 Harold Yingst: Passed out a list of things to go over; 1. When he is gone he would like to see the minutes up on the website and also have them up in the clubhouse. 2. Clubhouse refrigerator went out. 3. In June he noticed we had a lot of vacancies and was wondering if the park should lower the rates to get more customers. 4. Cars being parked out the walk way. Rules are there for a reason and should be enforced. Also stated, that everyone is doing a great job.

#565 Joseph Nunziato: Wants to know where his refund is because he over paid on his dues. Also the older lady in the office does not answer the phones and he feels that we have lost customers due to the phones not being answered. Suggested that the park gets a phone system like the one the DMV has. Says he been treated royally by Janae, and he observed that some of the other girls are not quick enough to answer the phones.

#192 Richard Isbell: The minutes are not being posted up in the clubhouse and on the website.

#100 Ernest Weeks: There needs to be more parking for handicapped by the clubhouse.

#22 James Coleman: Got a rude awakening with the plug in for the TV, and I had to lift up the box in order to hook up the cable, a very nice young man helped me get it set up.

#679 Marie Mecchi: Suggestion for after hours to have someone answer the phones so that way they can take down the name, number and dates the person wants to come in, she also offered to answer the phones for the park after hours.

#719 Joe Mikles: This is for the board; I think every RV should have a separate place to park their car.

Old Business

1. Deeds

John Souza is working on getting them fixed and cleaned up. It takes time.

2. Freezers

Starting in August people with freezers will be getting an extra \$15.00 added to their rent.

3. Park Maintenance

Electrical will continue after Labor Day. Phase 3 will start and will take about six weeks.

New Business

Advertising for a Management Company:

Jon Watkins talked about how the board is going to be running a nationwide ad for Management Company.

Second Owners' Comments

#313 Eldon Garret: Wondering if the park goes with a management company if the owners and board will lose control of everything, and how it will work and will it be cost effective. Also on moving forward it would be nice if the board was not so secretive.

#477 Jack Clark: Are you looking for a manager or a management company.

#91 Meredith Oates: When you start going into a management company you lose the family feel of the park.

#579 Marion Maas: I am completely in the dark, and very upset as to why no one is still in the office.

#71 Karen Yingst: We all love Gene and we can tell he has not been that happy.

Motion to adjourn to Executive Session was made by Brien Carlson; seconded by Tony Damiano. Roll Call. Motion carried.

Meeting adjourned to go into Executive Session at 10:15am

Motion to adjourn by Brien Carlson; seconded by Tony Damiano at 10:15am

Respectfully Submitted,

Janae Price
Senior Reservations Clerk