



**Board of Directors**

- Charlie Weeks (2021 – 2024) – President
- Mark Schieber (2023 – 2026) – Vice President & Public Relations
- Denise Gagliardi (2021 – 2024) – Secretary
- Talley Snow (2022 – 2025) – Treasurer
- Darin Batty (2022 – 2025) – Management (Zoom)
- Tom Barcellos (2021 – 2024) – Collections (Zoom)
- John Watkins (2023 – 2026) – Rules and Regulations (Zoom)
- Don Smith (2023 – 2026) – Maintenance (Zoom)
- Charles Nunes (2019 – 2025) – Park Usage (Zoom)

Members Present – 20

Meeting called to order at 9:09am by Charlie Weeks.

Flag salute led by Mark Schieber (Locker 155).

**President’s Address**

- Please silence or turn off all cell phones.
- This meeting is restricted to members only.
- Members are welcome to participate during the *Member’s Comments* section of the agenda.
- To maintain decorum, member comments are limited to two (2) comments per person.
- As stated in the rules, all complaints to Park Management must be in writing and signed by the person making the complaint. Anonymous statements will not be taken into consideration.
- Discussion can become emotional, but all members deserve to be treated with dignity and kindness.
- The Board aims to answer member questions at every meeting. However, responses to specific comments or questions may be deferred for review and placed on next month’s agenda.
- The Board represents the interests of 875 shareholders. While consideration is made for individual concerns, decisions are based on what is best for all members.
- This is a volunteer Board. No one is paid for their time. Directors are reimbursed for out-of-pocket expenses and receive two (2) free days use for their RV when attending a meeting.
- Holiday RV Park’s meetings and procedures are governed by its bylaws, CC&Rs and rules.

**Committee Reports**

**Financial Report – Talley Snow**

Park Accounts	Balance (1/31/24)	Monthly Comparison	January 2024	January 2023	Difference	% Change
Mechanics Bank–Operating	\$62,171.20	<b>Income</b>	\$175,092.16	\$173,183.10	\$1,909.06	2%
Mech. – Laundry	\$29,269.81	<b>Expense</b>	\$83,551.58	\$75,588.85	\$7,962.73	11%
Mech. – Dues	\$111,435.27	<b>Net Income</b>	\$91,540.58	\$97,594.25	-\$6,053.67	-6%
Mech. – Emergency Reserves	\$151,884.38					
Mech. – CIM Reserves	\$52,202.52					

There is not a whole lot to report since we are in the winter months but we are stable and it looks like we are up from last year.

## **Collections – Tom Barcellos**

As of January 1<sup>st</sup>, we have an outstanding balance of \$45,260 and \$2,011 of that is past due amounts we are currently addressing and trying to get settled with the party involved. We hope to have it settled in the coming weeks but we are just waiting on the courts and their attorney to respond. If we take the past due amount out of the balance then we only have \$43,249 left to collect for the current January 2024 dues which we typically will continue to receive through the month of February. So, to put that into perspective, the total dues billed on January 1<sup>st</sup> was \$136,062.50 and we have already collected \$92,813.50 and we have continued to still collect since February 1<sup>st</sup> which will be included in the next meetings financials. We are in a really good position and hopefully we can continue to get all those collected by our Annual Meeting.

## **Management – Darin Batty**

There is not much more to add other than all the staff have been working hard to get all their projects caught up while we are slow and have been doing a great job!

*Comment from Mark Schieber – One thing I did want to share from Nancy Houck because she wasn't able to be here this morning. As we all know, Rich Pfaff passed away but they were able to have a celebration of life here at the park and apparently the staff did a phenomenal job of organizing, setting up and making sure parking was not an issue the day of. So, she wanted me to mention that to all the members here and give them a job well done! She appreciated all of their help and said they made sure everything ran smoothly for everyone involved!*

## **Park Use – Charles Nunes**

The month of January 2023 our park use was 61.25% with a revenue of \$111,284.07 compared to January 2024 where our park use was 57.27% with a revenue of \$96,654.75. Our January 2024 revenue was down about 4% in occupancy and \$14,629.32 in revenue from last year. We believe this may be partially because we had more non-members staying in the park last year than this year and also we seem to be having more rain and bad weather later in the year this year than last year. All in all, it seems to be pretty normal this time of year for our occupancy to drop but we still seem to be doing pretty well and staying pretty consistent.

## **Correspondence / Public Relations – Mark Schieber**

I believe this is the shortest list of comments we have had while I have been here. We had a total of 7 comments and the worse comment we had was about raising the height of the toilet paper dispensers in the restrooms because they are too low. I leave those kind of concerns to the park manager and the staff to take care of what we can. Everyone that I talk to and even the comments coming through the office and the surveys seems to be positive. I have only heard a couple of comments about the new credit card fees and possibly some parking issues that we are still working on getting cleaned up. I believe these are issues we will get worked out prior to summer. At the end of the day, any fee that we are charging anybody we also have to pay ourselves as members in this park. It is not fun to have to make decisions to bill yourself more like on the dues and some various charges like parking and credit card fees but we have to make those decisions for the business. We will continue to reevaluate the parking fees, credit card fees and other rates as time goes on and if we need to make changes, we will do so accordingly.

One complaint and concern that I do want to bring to everyone's attention which will also be presented in executive session is that one of the regular members who come into the park often and stay in a long-term spot is regularly going to the back of the RV to relieve themselves and neighbors can hear it happening. I am not going to disclose who made the complaint and who the person is that is doing it but we are aware of the situation and we will be discussing how to move forward with this individual but we want everyone to know we do not encourage this type of behavior and we will be taking care of the incident.

**January 2024 Guest Survey Comments:** *Please refer to the attached comments at the end of this document.*

## **Park Maintenance – Don Smith (Absent for Reports) – Aaron Cartwright**

Over the past couple of weeks, the maintenance staff have installed Dri-Dek in all of the restroom showers. It seems to be working really well and it seems to have eliminated some of our standing water issues. Previously, we had installed rubber mats in the showers which did a really good job of keeping water out of the showers really well but they also held the water underneath which caused the dirt and mildew to build up. Now with the Dri-Dek mats, it evaporates the water underneath naturally and although it may run out into the hall it is not an excessive amount. It is easier to clean for maintenance and it is easier for guests to enjoy!

We purchased some airless paint guns for the maintenance staff to use when working on the numbers in the sites as well as painting the speed bumps. We have been waiting for the rain to let up so the paint has time to dry since we are using different paint the spray paint we used to use. This is going to be a better-quality paint being used and should hold up with the different elements.

Lastly just an update on Mike since I spoke with him the other day. He is doing really well on his recovery and is getting around with a cane per his doctor's instructions. He has an appointment coming up soon so I will have a better idea of his return date but originally he was told he would be able to return by May at the latest so we look forward to having him back in the park again in a different capacity.

## **Rules and Regulations – John Watkins**

I haven't been hearing about any issues in the park so staff has been doing a good job making sure rules are being followed and everything runs accordingly. Just as a reminder with all the rain we have been having and everything to keep up with the weeds in site and keeping their sites clean as well. We will be discussing a possible change in the quarterly requirements for monthlies later on in the meeting as well.

## **Manager's Report – Aaron Cartwright**

Since I forgot the comment cards last board meeting, I am going to go ahead and zip through them this meeting. (See comments section in red for comment cards.)

The board had a discussion after last meeting in regard to parking rates. The main point we got to during the discussion is if we were to give special rates to shareholders for parking it would be setting a precedence where other members may start wanting other rates to be discounted as well. It is a slippery slope and a ball that will continue to roll in a negative direction that we don't want to move forward with as a business. \$10 a day is pretty modest and is in sync with what other parks are charging if they even allow additional parking inside of their park. Some parks kindly ask their guests to park outside of the facility as they don't allow additional parking. We're trying to accommodate as best as we can and even changed the rules to allow parking during prime time, which is something we didn't use to allow in years past.

*Comment from Monika Harris (Locker 350) – How about if someone wants to park more long term, is there a way to give some sort of discount like getting a day free if you pay for a week or something like that?*

*Reply from Aaron Cartwright – That's something we could do but then we are saying that \$10 is not the price per day anymore. We are pretty happy with the \$10 price for parking.*

*Reply from Mark Schieber – Most state parks and RV parks have an additional vehicle parking fee which they charge for meaning if any vehicle is not connected to the trailer, 5<sup>th</sup> wheel or motorhome. We are not unique to this annoyance.*

## **Reportable Actions – Denise Gagliardi**

The only reportable action we had from January's board meeting was to pay the 2<sup>nd</sup> installment on the Park's property taxes.

## Old Business

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### 1. Annual Mailing – Aaron Carwright

After last month's meeting, we had the annual mailing go out and the response has been good. We have had a lot of people who have already received it and we are seeing a lot of votes being returned already. We are already halfway to reaching our quorum which I am grateful for because we do have to reach 438 votes in order to meet the quorum and if we start to come up short, the office staff will start making calls although I am not too concerned because we always seem to make the quorum.

### 2. Annual Meeting & Dinner Dance – Aaron Cartwright

I included another copy of the invitation to the dinner and dance with everyone's packet. We are going to be doing it at the Elks Lodge this year and we would really love it if everyone could come because we had a really good time last year. We will be having some good BBQ this year and I will be getting some nice door prizes since everyone seemed to go home with a prize last year. We have been getting some nice donations from a lot of the businesses around the area so we will be having some good silent auction items to bid on.

## New Business

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### 1. Park Property Tax Due – 2<sup>nd</sup> Installment – Aaron Cartwright

As Denise mentioned earlier, we were able to pay the 2<sup>nd</sup> installment of our property taxes so we are now good for the calendar year of 2024.

*Comment from Liz Cuccia – Yes, that is correct. We are completely paid for the calendar year of 2024. We will receive the 1<sup>st</sup> installment of the property taxes for 2025 in December and then we will be billed for the 2<sup>nd</sup> installment of the property taxes for 2025 in February of 2025.*

### 2. Monthly 7-Day Occupancy Requirement – Revision – Aaron Cartwright

As John eluded to, I wanted to discuss the requirements for the monthly sites. In order to keep your monthly spot, it is required the monthly tenant must occupy their trailer for at 7 days per calendar quarter in recognition of trailers not being abandoned like they used to be, unwanted guests who should not be staying in the trailer and in fairness to the 200 other people waiting on the list to give them an opportunity to be able to enjoy the monthly site for at least a couple of months. One of the things that have been reported since we began doing the 7-day requirement in 2017 is people are unable to make it for the 7<sup>th</sup> day for some reason. We have a lot of the monthlies who are able to complete 6 days but for some reason they don't seem to be able to make it the 7<sup>th</sup> day. We tend to see the monthlies who are still working and are not fully retired will come over for Friday and Saturday night but have to head home on Sunday in order to be back at work on Monday. We're also noticing due to travel restrictions of monthlies who live out of state and inevitably due to age or illness, we are always having to ask the board for an exemption of this or an exemption of that. So, my suggestion is in addition to just being 6 days per calendar quarter, we also require 3 quarters per year so by default every monthly who is enjoying the spot would have some grace where if you are sick or your spouse is ill, there is an excuse baked in by default. This would mean if you haven't made it for 2 quarters out of the year and you haven't been here for 6 days in 6 months, maybe it is time to reconsider being a monthly and maybe it is time for the board to decline renting the spot to you in the future. I have attached a revision attached that is front and back and highlighted to what it would change to:

1. "Tenant must personally occupy the premises for at least 6 days for a minimum of at least 3 calendar quarters."
2. "Tenant's failure to personally occupy the premises for at least 6 days for a minimum of at least 3 calendar quarters constitutes a default under this agreement, such that Owner, at its sole discretion, may terminate this Agreement. No exemptions to this requirement will be granted.

*Comment from Mark Schieber – I don't like it because I know there will be exceptions because we always make exceptions. I have the attitude that if we are going to accept exceptions than we don't have the rule at all. I don't want the board to be put in the positions to make exceptions to our policies and documents because we have been enforcing the policies of our documents and the rules. Either we enforce what we currently have in place instead of modifying the rule that has not been upheld or get rid of it altogether. I believe we will still make exceptions because that is what we have always done no matter what the rule is. I think we do not make exceptions at all and if you don't make your seven days then you lose the privilege of having the monthly site.*

*Comment from Talley Snow – People can generally come for two nights like Friday and Saturday because they are working during the week but then tend to miss that last night because of their work schedule because they can't stay like that Sunday into Monday or even coming in early on Thursday. I disagree with getting rid of the rule altogether. I agree we need to stop making exceptions for people not making their seven-day requirement and be stricter on what exceptions we are going to accept.*

*Comment from Jodi Garges (Locker 602) – How many people are on the monthly list still? Aren't there a lot of people that would like to have a monthly spot? So, if you are trying to accommodate the people that are just trying to meet that, why are they monthlies anymore? Why don't they just visit the park and use their free time?*

*Comment from Talley Snow – A lot of times the exceptions are people are sick or there is a death in the family and we aren't allowing an exception more than once a year.*

*Comment from Aaron Cartwright – So, if you would entertain the idea I am bringing to you guys I am saying we do away with the exceptions and we don't allow going forward anymore. But we will try to accommodate people's needs in order to find a middle ground.*

*Comment from Mark Schieber – Why don't we keep it as it is and not accept any exceptions? Why do we have to change it in order to not accept exceptions?*

*Comment from Aaron Cartwright – I will pay devil's advocate for a moment. If there was a life changing event that happened during the 90 days, we are not going to give an exception anymore?*

*Reply from Mark Schieber – Everyone has tragedy and I am sympathetic to tragedy happening. My point is since I have been here, I have seen people get out of Snowbird contracts because they have terminal cancer and then the beat it and want to come back into the park. I have seen people walk out of Snowbird contracts without the board even being aware of it. At some point, all of these monthlies are going to get sick and they are going to get to a point of where they are unable to come and use the park because they are so sick and so I feel like when it gets to a point where your health no longer allows you to be here then maybe it is time to seek other enjoyment and look at just using your 42 free days to come and stay in the park. Unless we are going to draw out specifics on the rules and what we are going to expect in order to approve an exception, then we just get rid of the rule or we enforce the rule we have now.*

*Comment from Ron Reimer (Locker 328) – We have rules for the parking and we have decided not to change that rule and keep it at a flat \$10 rate but we are going to change the monthlies in order to accommodate them. It just doesn't seem right.*

*Reply from Mark Schieber – I am okay with changing the rules and making changes in the park but I just feel like when we are changing the rules to accommodate people who are breaking them, then that's when I am not okay with it.*

*Reply from Charles Weeks – We change the rules when times change and when there are certain things that have adapted to where we can't do things anymore. If we are going to have a rule then we need to stand on it otherwise don't have it.*

*Comment from Don Smith – I think it is a really good discussion. I do like the 6-day rule because most of us come for Friday and Saturday night because we are working full time jobs but I do agree we need to make a rule and follow it or*

*don't have a rule at all. I think maybe we try to do 14 days for every 6 months instead. I know we didn't use to have one and with the rates going up we are having a harder time filling the monthly sites so I think there are a lot of things to kick around and discuss for us to make a rule to be followed.*

*Reply from Mark Schieber – The simple solution to making the spaces usable is by our fees. If we raise them too much then people don't want them but if we lower them too much then everyone wants them. We apparently have enough interest with the way the rates are now that we are continuously having a waiting list of over 200 people. So, if we are going to keep the rates low and I am not suggesting we raise them unreasonably, we have to get a rule in place where people are actually using them if we are going to keep the rates low. There has to be some accountability for paying the less expensive rate and being able to stay in the park on a monthly basis and that is saying people need to use the monthly space. I am open to other suggestions though.*

*Reply from Aaron Cartwright – I do believe this rule needs to be in place as it is a positive for the park. The park would be lesser without this rule. You weren't here back in those days necessarily. I remember what the monthlies used to look like. Because there was no requirement for them to show up and take care of their RVs or their sites.*

*Comment from Nancy Houck (Locker 497) – There should be maintenance done on the RVs especially when you are leaving them here for extended period of time. There are maintenance and safety issues that need to be addressed so we don't have problems with RVs catching on fire like we had a couple of years ago and rain leaks happening.*

*Reply from Mark Schieber – I am open to different alternatives but I don't like this alternative so I think coming up with different options is something we should look into.*

*Comment from Frank Polehonki (Locker 242) – Maybe there can be a premium established if you want consideration for an exception of not being at the park for your 7 days.*

*Reply from Mark Schieber – So it sounds like a penalty for not following the rule. In all fairness, the Board needs to make the rules and enforce them.*

*Reply from Charlie Weeks – Okay, so sounds like we need to do a little more discussing on the topic. We will go ahead and table this for April's meeting and add it to the agenda to be discussed at that time.*

### **3. Spa Heater Replacement – Aaron Cartwright**

Regarding the spa heater that has been out of commission way too long, the company who was commissioned to do the installing of the pool equipment during construction bid us a Raypak residential water heater for the spa specifically and not the commercial Raypak water heater that is in place for the pool. The problem we are running is there a lot of differences in parts within the heater which are causing it to work way overtime in order to keep up with the demand. The heater we currently have is meant to be in your personal residence where you turn it on when you are wanting to use your spa and turn it off when you are done instead of being ran continuously like we are using it. The unit is completely fried on the inside. When it wasn't working it will spit flames out of it in different directions causing a safety hazard. We did reach out to our pool guy who is recommended by Raypak and he currently has the type of tools needed to install a new heater as well as he does have the replacement in stock as well. His recommendation was to replace the unit at our earliest convenience with the correct unit and install a vent hood so the heat can escape out of the storage area instead of keeping the heat source inside. The unit is currently working now that we have based off of the band aid repairs he performed but he said we have a max amount of time of 6 months before we will need to replace it which is not to say the unit couldn't stop working before that.

*Comment from Charlie Weeks – I know you and I have talked about this directly and thank you for getting the estimate from the pool guy in regard to a replacement. Have we thought about checking to see if there is anyone else from Raypak that is a qualified vendor that we could get some more numbers from to verify the pricing?*

*Reply from Aaron Cartwright – Recommended from Raypak, I am not aware of anyone else. We are pretty limited on the amount of pool construction companies in our community. Care Craft is one of the largest companies and I would really hate to go back to working with them based off of the relationship we have with them and the misinformation we were given from them.*

*Reply from Liz Cuccia – The quote you received is actually a fair quote. I manage different HOA's in Orcutt and they all have pools and spas and we just had to replace a heater at one of the locations and it was almost exactly the same price with Professional Pool and Spa. So, without actually calling them to get a quote, that is almost exactly the same price they are charging up in Santa Maria.*

*Comment from Charlie Weeks – Part of the discussion we had was we couldn't believe it actually passed inspection using a residential instead of a commercial heater.*

*Reply from Aaron Cartwright – I believe it is based on the size of the unit but there was also a litany of other items our pool guy stated was not done right when it was installed.*

*Comment from Charlie Weeks – Unfortunately, we are at the point where we are at with only have a couple of months potentially with the repairs already put in place before this thing could unravel on us which generally happens when you are using a residential unit commercially 7 days a week the way we are using it. So, we do need to look at it and make a decision how we would like to move forward with it.*

*Comment from Talley Snow – You can see there is smoke that is actually coming from the storage when they are working on it so I believe this is a safety issue and needs to be replaced sooner rather than later.*

*Comment from Don Smith – Don't we also have a leak under the concrete with the pipe? Should we also fix the leak at the same time they are replacing the unit?*

*Reply from Aaron Cartwright – I think the safety concern is greater than the leak that is happening at the spa level. Those are two different items that we are looking at. One is installing and replacing a unit above ground whereas with the leak we would need to tear up the concrete to investigate it while at the same time replacing the problem as well, which would be more extensive work and take longer. The leak is also something we may be able to reach out to the attorneys and discuss what options we have about putting the liability on the contractor instead of us paying for the leak to be repaired. Unfortunately, we signed and bought the residential heater so this is something we need to replace as a business.*

#### **4. Pool Furniture Replacement – Aaron Cartwright**

Some of the pool furniture the last manager purchased is holding up pretty well like the lounge chairs which are sturdy and imported so they were a quality product and it shows. But the single seaters, tables and foot stools were not imported and are not holding up as well because of the elements and usage. There is a side table made by Polywood that has withstood the elements and usage and they actually have an entire line of pool furniture available. One of the other things we have been hearing a lot about is the look of the pool area and how it can look unorganized because people can just move things as they see fit throughout the day and night. I had a vision of an Adirondack style seating arrangement made by Polywood and between these two chairs is an adjoining table with a grommet for an umbrella with matching ottomans as well. I was thinking maybe 4 seating stations on opposite sides of the pool with a nice reclining chair that would be comfortable. The umbrellas would be a solar unit instead of using the powered umbrellas we have since we do not have anywhere to plug them in. It would all kind of be weighted down in place so not much moving around and it would look more organized especially since it is a big selling point. We need to start investing in making the pool area look nicer since it is such a draw for our park. I have also been discussing with some other Board members about purchasing a storage unit for pool toys and there is a really nice one that has drainage inside we could purchase later down the line. I was hoping to get a motion for \$1307.02 in order to get a set to try out and see how we like it. If these work, we could purchase 3 more sets in order to complete the area. We would still have the moveable items in the pool area in order to move around for the groups of people who want to be around each other but these would stay stationary.

## **Member's Comments**

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Jodi Garges (Locker 602) – I just wanted to let you know I had planned to have the drapes up in the Clubhouse for this weekend but I realized I had to get a heavier grade bracket and they didn't have it at the Home Depot locally so we are just waiting for that to come in and we should have them up in the next week or two. I am looking forward to how they look especially with the décor Aaron has recently added in here.

*Reply from Talley Snow – Thank you very much for doing that and we look forward to seeing how they look.*

Nancy Houck (Locker 497) – I just wanted to say thank you to Aaron, Jennifer and the team for the effort you put out last Sunday for Rich's memorial. It was pouring down rain here and we had to cancel the paddle out because it was unsafe and way too wet. We had no idea how many people were going to show up for the memorial and we appreciate having the use of the Clubhouse to be able to do it. Also, you guys coming out and putting the table clothes on the tables to help prepare for all of it and in addition to having so many cars lined up all the way to street to come in and celebrate his life and crew here made sure to help everyone get into a parking spot. Aaron was in here making sure the dishwasher stayed going and keeping up with the coffee. And I just want to thank you for your consideration and helping out with that and I know Summer really appreciated that as well!

## **Board Member's Comments**

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Don Smith – I do believe we should look into a Zoom account so members are able to join these meetings if they are unable to attend in person. I think we should open it up to the members because some are unable to make it and should be able to attend via Zoom like the Board members.

*Reply from Mark Schieber – One thing I will say about that is we already pay for a Microsoft Office package for the office and Microsoft Teams does not require people to have logins. We would literally just have to send someone a link and they are added into the conversation or meeting. It is already paid for as part of our office supplies systems here so I would encourage everyone to consider using that instead of Zoom so we don't add another expense.*

*Reply from Talley Snow – Aaron if you could look into that for us so we don't have to continue spending money on Zoom. If teams does the same thing for us and is part of what we are already paying for then we can alleviate the cost of using Zoom. Zoom cost us money because the free version cuts us off after 45 minutes and we have to send someone another free link in order for them to add back into the meeting. And the members are able to join from anywhere.*

*Reply from Aaron Cartwright – Yeah, I have no problem looking into that and if it does everything Zoom does then there is no reason to keep paying for Zoom.*

Meeting adjourned at 10:35am.

Respectfully Submitted,

Frank Polehonki

*Board of Directors – Secretary*

Cc

Jennifer Del Monte

*Senior Reservation Agent*



## Guest Survey Comments from January 2024

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- We are always pleased with the friendly and knowledgeable people that work here! I just want to comment that I am disappointed, once again, that the spa is out of order. And also, the cable hookup in site 403 needs to be replaced, as it won't thread on.
- My only criticism is that there was no bathroom code in the paperwork we picked up after hours for our site. We had to bother a neighbor to find out what it was. I feel the office could write it on the paperwork they leave pinned to the bulletin board for the after-hours arrivals. Or somehow I missed it on the paperwork.
- Thank you to the staff for all you do!
- We have stayed 4 times at Holiday RV and we've always had excellent service. The office people have always been kind and accommodating and the service/maintenance personnel have always been more than willing to help us when we've needed it or had any RV issues.
- Need to raise up toilet paper dispensers in restrooms.
- Overall great quality and fun to stay at. Only thing that we see that could be improved is the dog area. It's great to have a fenced area. But for the amount of dogs not adequate for the size of campground. There's only so much you can do to keep the smells at bay. Good experience for our first time.
- Keep doing what you are doing! THANK YOU 😊
- Laundry room is a pig pen again! This needs to be cleaned every day. It wouldn't take over 20mins. It used to be clean all the time. What happened? (Spoke with member and explained the issue was a staff member being out and facilities just being locked up.)
- Parking spaces for day or laundry use is very limited. The Park needs more dedicated parking for those who are here for a short amount of time. Please give us another parking location.
- Straighten pool furniture at night and throughout the day; looks messy.
- To the lady who suggested the pool furniture looks messy, tell her she looks messy.
- This place is amazing. Everyone does such an amazing job. We are happy to be back.
- Could you please make the big pool slightly warmer? It would be really nice if you could do that. Also, may you please leave a bit more activities and games in the drawers? Additionally, maybe a bit more floaties and swimming stuff? It could you get more people to come here for the heated pool and jacuzzi, the beautiful clubhouse with the movies, books, hot cocoa and more! Some places don't have this stuff so more people might come if you did!
- Clean oven (Food is spilt on the bottom). Use self-clean more.
- Clean the bathrooms daily! The soap dispensers have been empty for days. The mats have had the same pieces of garbage on them for weeks. They should be removed and disinfected and cleaned daily. Install more hooks for clothes in shower stalls and shelves for shampoo, conditioner, soap, shavers, etc. Put magnetic strips as well and add magnetic buttons further up and down the curtains.
- Add a slide in the pool area. Add air fresheners in the bathrooms. Also, a restaurant as well.
- None, perfect in every way. Too many times good work isn't recognized and wanted to express my gratitude. The park always looks amazing and staff is always eager to help. Thank you for all that you do!
- Spray weeds and flower beds with roundup.
- You should add the Hunger Games movies. It's good. Do it 😊
- Take pin off the TV so we can watch shows.
- I feel you should add a bookcase with better books. It can help because it just can. Do it or else.
- Add a couch in the Clubhouse and keep it open later. It would be a way to be able to relax.
- Offer a reduced rate for shareholders to park extra cars. \$10 a day is too much. We have empty spaces earning no money at all. Seems like a good source of revenue for the Park.
- Cigarette disposal by Clubhouse door so maybe there wouldn't be cigarettes on the ground. 😊 Thank you all for being so awesome!
- Your maintenance staff is wonderful! Very helpful! Thank you for having a great team! We stayed in the 700s and after a day we had to close our windows because there was such a bad urine odor. During our stay, we watched people walking their dogs in the 700s where the spaces were empty. We even watched them take their animals into other guests' sites to relieve themselves. This happened multiple times during our stay. I would suggest making these pet owners follow the rules or make them keep the animal in their site if they are going to go to the bathroom so other campers don't have to deal with the smells.

## **All Motions**

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**Talley Snow made a motion to approve the minutes of the January 2024 meeting, seconded by John Watkins.**

**Roll Call: Tom Barcellos, Darin Batty, Denise Gagliardi, Charles Nunes, Mark Schieber, Talley Snow, John Watkins, and Charlie Weeks. Don Smith was absent for this motion.**

**Talley Snow made a motion to approve paying the bills and payroll, seconded by Darin Batty.**

**Roll Call: Tom Barcellos, Darin Batty, Denise Gagliardi, Charles Nunes, Mark Schieber, Talley Snow, John Watkins, and Charlie Weeks. Don Smith was absent for this motion.**

**Talley Snow made a motion to purchase and install new spa heater with vent hood at a max of \$7000, seconded by Charles Nunes.**

**Roll Call: Darin Batty, Denise Gagliardi, Charles Nunes, Mark Schieber, Don Smith, Talley Snow, John Watkins, and Charlie Weeks. Tom Barcellos was absent for this motion.**

**Talley Snow made a motion to purchase a complete outdoor set of pool furniture at a max of \$1307.02, seconded by John Watkins.**

**Roll Call: Tom Barcellos, Darin Batty, Denise Gagliardi, Charles Nunes, Mark Schieber, Don Smith, Talley Snow, John Watkins, and Charlie Weeks.**

**Talley Snow made a motion to adjourn to executive session, seconded by Mark Schieber.**

**Roll Call: Tom Barcellos, Darin Batty, Denise Gagliardi, Charles Nunes, Mark Schieber, Don Smith, Talley Snow, John Watkins, and Charlie Weeks.**