Holiday RV Park Members

August 2025 Meeting Packet





Agenda

Holiday RV Park Members Association Meeting Saturday, August 9, 2025 9:00 am

Dale Critzer

Call to Order Lorena Lemus

Flag Salute TDB

Roll Call
President's Address
Lorena Lemus
Minutes to Previous Meeting
Dale Critzer
Dale Critzer

Committee Reports

Financial Reports Talley Snow Collections Don Smith Management **Darin Batty** Mark Schieber Park Use Correspondence/Public Relations Frank Polehonki Park Maintenance Manuel Silva **Rules & Regulations** John Watkins Manager's Report Aaron Cartwright

Old Business

Reportable Actions

1. Roads

New Business

- 2. Loss of Privileges for Late Assessments
- 3. Review and Assign Year End Tasks
- 4. Picnic Table Resupply

Members' Comments

Board Members' Comments

All Motions

Executive Session

- 1. Finalize Snowbird Approvals
- 2. Public Relations Protocols
- 3. Executive Ledger
- 4. Professional Pool Service Quotes
- 5. Personnel



Board of Directors

Lorena Lemus (2024 - 2027) - President

John Watkins (2023 – 2026) – VP & Rules and Regulations

Dale Critzer (2025 – 2028) – Secretary

Talley Snow (2025 - 2028) – Treasurer

Frank Polehonki (2024 – 2027) – Public Relations

Darin Batty (2025 – 2028) – Management Mark Schieber (2023 – 2026) – Park Usage Don Smith (2023 – 2026) – Collections Manuel Silva (2024 – 2027) – Maintenance (Absent)

Members Present – 17

Meeting called to order at 9:00 am.

Flag salute led by Lavena Amaral (Locker 314).

Dale Critzer made a motion to approve the May 2025 meeting minutes, seconded by John Watkins.

President's Address

- Please silence or turn off all cell phones.
- Members are welcome to participate during the *Member's Comments* section of the agenda.
- To maintain decorum, member comments are limited to two (2) comments per person.
- As stated in the rules, all complaints to Park Management must be in writing and signed by the person making the complaint. Anonymous statements will not be taken into consideration.
- Discussion can become emotional, but all members deserve to be treated with dignity and kindness.
- The Board aims to answer member questions at every meeting. However, responses to specific comments or questions may be deferred for review and placed on next month's agenda.
- The Board represents the interests of 875 shareholders. While consideration is made for individual concerns, decisions are based on what is best for all members.
- This is a volunteer Board. No one is paid for their time. Directors are reimbursed for out-of-pocket expenses and receive two (2) free days use for their RV when attending a meeting.
- Holiday RV Park's meetings and procedures are governed by its bylaws, CC&Rs and rules.

Committee Reports

Financial Report - Talley Snow

Park Accounts	Balance
	(5/31/25)
Mechanics Bank-Operating	\$105,179.84
Mech Laundry	\$21,723.09
Mech Dues	\$124,594.74
Mech Emergency Reserves	\$1,865.06
Mech CIM Reserves	\$55,686.10
First Citizens - CD	\$201,622.87

Monthly Comparison	May 2025	May 2024	Difference	% Change
Income	\$113,502.21	\$101,318.20	\$12,184.01	%12
Expense	\$86,689.40	\$80,111.00	\$6,578.40	%8
Net Income	\$26,812.81	\$21,207.20	\$5,605.61	%26

Our total account balances across checking and savings is a little over \$512,000. We are in our busy, prime months so we should see that number continue to grow!

Talley Snow made a motion to pay the bills and payroll for May 2025, seconded by Darin Batty.

Collections - Don Smith

Our January balance is positive because nearly every member has paid their dues, and we have credit on the account for July since several members prepaid their July dues. We have a single share that is in the middle of foreclosure, and we are anticipating a public auction in September as the outcome. Also, there is another member that is likely to be foreclosed this year if they do not pay their July dues.

Management - Darin Batty

Thanks to the staff, they are doing a great job during the busy season. As many of you have noticed, we have new carts for the maintenance crew. It is a good investment in the Park and an investment into our employees.

Park Use - Mark Schieber

It is interesting to see that our occupancy was up about 4% last month, but the revenue was up nearly 15% compared to last year. That is attributed to the non-members that stay here, and the office is doing an excellent job to fill the spaces this summer and getting folks in off the waiting list.

Correspondence / Public Relations - Frank Polehonki

Please remember to sign in on our attendance sheet for today's meeting; later on Aaron will be raffling off a prize bag to one of the members in attendance!

The majority of feedback we've received since last month was very positive, as you will see from the survey comments left by our campers. Many good remarks about the service folks received, and how the facilities were maintained.

The longstanding complaints we generally get are about the small RV spaces, the messes left behind by pet owners, or speeding. Well, the Park has been the same size for nearly 50 years, and it isn't realistic to change that for a few critical financial and logistical reasons. We should try to focus on things that we can actually change, and the lot size is just not one of those unfortunately. The issues related to personal behavior, like pet messes and speeding, really come down to how our guests choose to behave. Our staff will try their best to guide campers in the right direction and remind them of the rules, but it is ultimately the guests that need to try harder and fit in with the Park community. I think that if the rest of us set a good example for everyone it would make that much easier to achieve.

From last month's comments, you will see that at least one group of campers was being rowdy late into the night. Please call the non-emergency number for the Pismo Beach Police Dept. if that ever happens; they are very quick to respond and can get folks to quiet down right away.

Moving on, the staff is going to try and disguise the large backflow valve that was installed on our front lawn during construction years back. It is an eyesore and reduces our curb appeal, and many members have been concerned about the appearance of the entrance.

I would like to ask some guest speakers to join us for our monthly meetings on occasion. I was thinking about hosts (law enforcement, fire department, etc.) presenting information about safety, both personal and property safety. Our goal should be learning how to better take care of ourselves and each other, because we are a large community here.

Lastly, a huge thanks to the Beach Social Club for hosting another wonderful event for the Park today. It's a lot of hard work to feed and entertain so many campers, and I receive lots of great feedback from members about the service they provide.

May 2025 Guest Survey Comments: Please refer to the attached comments at the end of this document.

Park Maintenance – Manuel Silva (Absent) – Lorena Lemus (Representing)

Of course, we have the new golf carts for the maintenance staff. There are some repairs going on in the restroom and with the oven inside the clubhouse. If you ever see something that needs attention, please tell the office or a maintenance employee right away. Waiting until the next Board meeting isn't the best solution because it delays making repairs.

Rules and Regulations - John Watkins

This is the season when we begin reviewing the rules and regulations, to see what needs to be added or removed. The overall goal is streamline things to suit the needs of the business. As an example, I think today we are going to refine the snowbird application process to make it a little easier for the staff and guests alike.

Manager's Report - Aaron Cartwright

As everyone has mentioned, the Park purchased 4 new golf carts for the maintenance employees since last month. It was long overdue, and I'm pleased to see they are enjoying the new equipment. I would like to thank Darin specifically for his contribution in negotiations with the cart sellers. We got a good product for a good price, before tariffs had a major impact on the costs. I will be selling the old golf carts to some members, hopefully. If not, I will find a home for them elsewhere.

Thanks again to the Beach Social Club; they are hosting a lot of wonderful events this summer. From cookouts to movie nights, I would like to highlight their efforts to provide wholesome activities for the Park community.

Reportable Actions - Dale Critzer

The Board approved a motion to purchase 4 new carts for the maintenance staff.

Old Business

1. Roads - Don Smith

I've collected quotes for the roads in recent months, but based on scheduling and the expense involved it isn't realistic to anticipate roadwork until next year. We are likely targeting the fall for weather and occupancy reasons, and the Board will research how to pay for the large expense. In the interim, Aaron will work with the maintenance staff on cold patching the holes in the roads as before, which has been holding up with the milder winters recently.

New Business

1. Review Snowbird Application Process – Aaron Cartwright

Normally we approve and continue the same business practices and procedures as before, like the Snowbird application process. However, I have a few thoughts on how to simplify applications this year. In previous years, it was considered necessary to line up early in the morning to submit your application even before the office normally opens, or else priority would be given to others. The problem is that was never the case, as long as I have been managing the Park and prior to that. How Snowbirds are chosen depends on other factors, like tenure or RV size. To my knowledge, the only people that have been denied a Snowbird reservation had extenuating circumstances involved, not the time which their application was submitted. I think that removing the strict time deadline from this process would benefit everyone involved. Try to think of it as a homework assignment; there is a due date (August 1st), but I don't need you to turn it in before the bell rings for class. If applications could be submitted during regular business hours on August 1st, that would make mine and the staff's job easier too. It will be a busy Friday for us in terms of reservations and other business items this year. I think this is worth a try and it will be a solid plan for everyone.

2. Message Center Sign for Restroom Building – Aaron Cartwright

At the restroom we have a functional bulletin board to advertise Park events but is nothing pleasant to look at. I think we can try a little bit harder to highlight these events that people work so hard on. Uline makes a nice upright standing bulletin board that is made for the outdoors, like you might see at a campground or public park. It features plastic lumber construction and a plexiglass window to protect the board inside. It could fit well in the space between the restroom walkway and the RV sites 230 and 330. There are lockable bulletin boards available like we have in the laundry room, but they are rather expensive for what they are and won't be easy to mount to the stone accent wall of the restroom (our current bulletin board is just barely hanging on). With shipping and tax included, the message center costs \$1,127.35.

John Watkins made a motion to approve the purchase of a message center sign for the restroom building, up to a limit of \$1,500, seconded by Talley Snow.

3. Good Sam's Club - Advertising and Marketing Proposal - Aaron Cartwright

Earlier this week I had an informative meeting with a marketing representative from the Good Sam's Club organization. If you're unfamiliar with them, it is a RV club that provides its members with lots of discounts and recommendations on places to stay with their campers. Our relationship has been growing recently since we had our last inspection by a Good Sam's inspector, and an advertising partnership was suggested. Traditionally, the Park doesn't advertise much aside from our own website, which gets around 1,000 hits a month at most. Partnering with Good Sam's on marketing could get us access to their millions of members, and we would get both targeted advertising on social media (blogs, Instagram and Facebook posts, etc.) and featured stories on their newsletter at least twice a year, and with a pair of seasonal marketing campaigns. Good Sam's will also target travelers based on activities we have in our area, like recreational driving on the Oceano Dunes, or local wine tasting selection in San Luis Obispo or the northern county areas because we are a convenient location to stay for those. Another premium option is a special ad that can "follow" a visitor to the Good Sam's website for up to a full year, just to keep our name and image out there and present. Lastly, if we are a partner then we can also sell Good Sam's membership if a guest checking-in isn't a member. If we make a sale, we get to keep \$29 each time, and the guest gets the immediate benefit. There are a variety of price packages based on how much marketing we purchase, and discounts will scale appropriately. The monthly costs vary between \$200 to \$500 approximately, and in terms of return on investment, because we charge about \$100 nightly for customers, I would need a handful of extra campers to book with us on average to pay for the marketing costs. I think this is very doable, based on how much new exposure that Holiday would be receiving.

Darin Batty made a motion to approve the marketing proposal from Good Sam's, the "best package" as presented, up to a limit of \$7,740, seconded by Frank Polehonki.

Member's Comments

Joelyn Lutz (Locker 369) – The other evening there was a lot of water on the floor in the women's restroom, it would be appreciated if an employee could quickly check on the floors more often during summer. It would be great if campers arriving really late at night could try harder to be quiet, as a courtesy. It was discussed under old business a few meeting ago, about the "Mark situation," for lack of a better term. Was it resolved by the Board? I don't remember hearing the outcome. Something in writing would be nice; there have been rumors that several people in the Park aren't paying for their reservations and no one is being held responsible.

Reply from Don Smith – We could use an epoxy and sand mixture to improve the grippiness of the floor, and safety even if there is bunch of water.

Reply from Lorena Lemus – The Board has discussed it previously in executive session, as stated on our agendas. It was a rules and regulations matter, and it has been resolved. That's what everyone needs to know; there are people in the Park that spread false rumors.

Reply from Darin Batty – I can understand the frustration with what seems like a lack of information, but I would like to remind everyone that this issue did become so charged that it escalated into a legal matter. That means there was a lot of information from our attorney that cannot be repeated to others. But the bottom line is that it has been resolved.

Jodi Garges (Locker 602) – Thank you to Joelyn for making the newsletter!

Al Polehonki (Locker 152) – I think the office does a great job up there, Jennifer in particular. Thank you for being knowledgeable and thoughtful in enforcing the rules. I think it would help a lot if a moment could be spent reviewing certain rules, like speeding on bikes or vehicles, especially if we see parents checking-in with their kids in tow. I've been here and seen firsthand when there's a lack of parental supervision of some misbehaving kids, which got resolved quickly. I think Frank is on the right track with having information about safety highlighted during our meetings; propane leaks can be very dangerous and the detectors don't last forever.

Lavena Amaral (Locker 314) – The noise level has been lower this summer than previous years we have stayed, and it seems like fewer people are partying than before. It's been nice!

Tillie Lopez (Locker 286) – This morning some of my neighbors were up really early, and I think they're hard of hearing because they were talking to each other so loudly I don't understand how they couldn't realize it.

Board Member's Comments

Talley Snow (Locker 279) – I think having a traffic mirror up at the front corner would be helpful, or in those tricky blind spots we have around the Park. Especially when trailers are stacked up waiting to arrive.

Aaron Cartwright – Congratulations to Wanda Comerer (Locker 494) for winning today's raffle prize! Enjoy the gift bag filled with Holiday RV merchandise.

Meeting adjourned at 10:25 am

Respectfully Submitted,

Dale Critzer

Board of Directors – Secretary

Cc

Aaron Cartwright

Park Manager

Guest Survey Comments from May 2025

- "We always have a perfect stay!"
- "Always enjoy the friendliness and helpfulness of the staff."
- "We enjoyed the cleanliness and respect of the park and staff. We love the location, we walk everyday to restaurants and beach!! Already looking forward to our next stay."
- "Great place near beach will stay again"
- "Wi-Fi kept going in and out due to congestion."
- "We left because we had people come in that were loud kids yelling playing music slamming doors til after 12:30 am. Very disrespectful and rude. The park was great til last night. Could not sleep dog wouldn't rest because of all the red wreck."
- "Staff very professional"
- "Appreciate the location accommodations due to my walking ability. Everyone was friendly and helpful. Appreciate the office and bathrooms are not overly scented. We had a lovely 29th anniversary weekend with you and look forward to returning again. Thank you all."
- "Hats off to Kim in maintenance! Huge help thank you Kim!"
- "Him we noticed the landscaping had been spruced up and looked very nice. Last time we stayed the pool restroom was dirty and remained dirty. But the middle park restrooms are always clean. We didn't use the park WIFI cable this trip, The WIFI was iffy when a lot of people were using it. The cable TV was good last time. We love the park, the staff is terrific, perfect location for us, friendly people."
- "As far as we are concerned Holiday RV is the only place to stay in Pismo. We love coming here. Good job everybody. Your hard work and effort on behalf of the guests really pay off."
- "Thank you! Special team serving at a special place!"
- "My first visit, did find it a little cramped but the parking service for my trailer was a big help and was stress free. Great location and conveniently close to everything."
- "We really appreciated that we could stay a few extra days in Pismo. Jennifer was amazing and went over and beyond to find us a spot. The staff was very friendly! Thank you!"
- "Love staying here, but; the parking is so tight that you must park in your campsite and that takes away from the charm."
- "We felt that the spaces were packed in a little tight. John & Dalila Dowd"
- "That was my first time at the park. I love how they helped you park or parked for you. I just wish the list to stay wasn't so long."
- "Office staff was amazing.!!!!! Very easy and very nice. Easy check in and out. Very glad we chose Holiday. Can't wait to comeback. Mario Santos talks very highly of you guys and he was not missing a beat."
- "When the women's bathroom was just cleaned the bathroom products were not filled. Only 1 of 3 had paper towels and 2 of 4 sinks had soap. Other than that, we loved our stay. The staff is very friendly and super helpful."
- "I was at site 113 and there's a big group of people right across from us 211, 212 and a few more. They're up all night way past 11pm and again talking very loudly at 6:30am, very inconsiderate of other campers that would love to sleep in for a little bit."
- "The staff is outstanding!!! Being unable to park or exit by ourselves was unusual which would be the only downside and reason for choosing a different park but the help we received was professional and appreciated"

Dale Critzer made a motion to approve the minutes of the May 2025 meeting, seconded by John Watkins.

Roll Call: Dale Critzer, Darin Batty, Lorena Lemus, Frank Polehonki, Mark Schieber, Don Simth, Talley Snow, and John Watkins voted yes. Manuel Silva was absent. Motion carried.

Talley Snow made a motion to pay the bills and payroll for the month of May 2025, seconded by Darin Batty.

Roll Call: Dale Critzer, Darin Batty, Lorena Lemus, Frank Polehonki, Mark Schieber, Don Simth, Talley Snow, and John Watkins voted yes. Manuel Silva was absent. Motion carried.

John Watkins made a motion to approve the purchase of a message center sign for the restroom building, up to a limit of \$1,500, seconded by Talley Snow.

Roll Call: Dale Critzer, Darin Batty, Lorena Lemus, Frank Polehonki, Mark Schieber, Don Simth, Talley Snow, and John Watkins voted yes. Manuel Silva was absent. Motion carried.

Darin Batty made a motion to approve the marketing proposal from Good Sam's, the "best package" as presented, up to a limit of \$7,740, seconded by Frank Polehonki.

Roll Call: Dale Critzer, Darin Batty, Lorena Lemus, Frank Polehonki, Mark Schieber, Don Simth, Talley Snow, and John Watkins voted yes. Manuel Silva was absent. Motion carried.

Lorena Lemus made a motion to adjourn to executive session, seconded by Darin Batty.

Roll Call: Dale Critzer, Darin Batty, Lorena Lemus, Frank Polehonki, Mark Schieber, Don Simth, Talley Snow, and John Watkins voted yes. Manuel Silva was absent. Motion carried.

Holiday RV Park Profit & Loss Prev Year Comparison July 2025

	Jul 25	Jul 24	\$ Change
Ordinary Income/Expense			
Income			
Non TOT Taxable Revenue	101 =01 10	44 = 40 00	
7200 · Members Dues	101,794.16	41,713.00	60,081.16
7212 · Late Checkout	80.00	2,382.00	-2,302.00
7214 · Weekly Rent-No Tax	57,529.23 27,384.72	11,466.00 26,882.00	46,063.23 502.72
7220 · Monthly - Members 7242 · Member Daily - Non taxable	0.00	15,372.76	-15,372.76
7245 · Mobile Home Rental Income	425.00	800.00	-375.00
7295 · Washer & Dryer	5.043.42	4,297.18	746.24
7310 · Parking Fee	1,250.00	310.00	940.00
7311 · Member Promotional	66.90	0.00	66.90
7320 · Water Commission	0.00	46.36	-46.36
7994 · Late Fee on Dues	17.10	25.50	-8.40
Total Non TOT Taxable Revenue	193,590.53	103,294.80	90,295.73
TOT Taxable Revenue			44.400.00
7210 · Non-Member Daily	48,258.74	62,658.76	-14,400.02
Total TOT Taxable Revenue	48,258.74	62,658.76	-14,400.02
7620 · Escapee- 15% Discounts	-935.28	-1,399.20	463.92
7640 · FMCA/Camp CA - 10% Discounts	-1,298.00	-2,147.20	849.20
7650 · Military/LE Discount - 15%	-673.20	-910.80	237.60
7660 · Long Weekend Discount	-2,296.80	-2,414.16	117.36
9920 · Credit card transaction fee	2,514.70	2,228.57	286.13
9921 · Golf Cart Fee	220.00	259.20	-39.20
Total Income	239,380.69	161,569.97	77,810.72
Gross Profit	239,380.69	161,569.97	77,810.72
Expense			
Business Promotional Costs			
8050 · Advertising Expense	2,553.75	270.00	2,283.75
9055 · Website Expense	203.96	100.00	103.96
Total Business Promotional Costs	2,757.71	370.00	2,387.71
Computer IT Dept			
9056 · Software	255.83	662.28	-406.45
9062 · IT Service Labor	1,827.83	1,664.72	163.11
Total Computer IT Dept	2,083.66	2,327.00	-243.34
Meetings & Events			
9092 · Monthly Meeting Expenses	215.39	120.20	95.19
9093 · Staff Meeting Expense	102.92	0.00	102.92
9650 · Travel (Not Meals)	67.76	67.47	0.29
Total Meetings & Events	386.07	187.67	198.40
Professional Fees			
9120 · Accounting & Auditing	2,500.00	2,500.00	0.00
9130 Legal Fees	0.00	95.00	-95.00
9170 · Directors Expense	1,059.10	172.99	886.11
Total Professional Fees	3,559.10	2,767.99	791.11
8201 · Bank Fees & Charges			
8240 · Credit Card Processing Costs	1,626.98	1,760.43	-133.45
8250 · Bank Charges	25.00	0.00	25.00
Total 8201 · Bank Fees & Charges	1,651.98	1,760.43	-108.45
8425 · Employee Appreciation	173.12	0.00	173.12
8600 · Utilities	110.12	3.30	110.12
8260 · Cable Television (Park)	5,762.54	0.00	5,762.54
8650 · Garbage	3,898.57	2,811.82	1,086.75
8660 · Gas	3,216.42	2,006.09	1,210.33

Holiday RV Park Profit & Loss Prev Year Comparison July 2025

	Jul 25	Jul 24	\$ Change
8670 · Water & Sewer	6,552.10	11,030.50	-4,478.40
8680 · Electric	26,571.07	21,619.43	4,951.64
9600 · Telephone & Internet	312.50	299.94	12.56
Total 8600 · Utilities	46,313.20	37,767.78	8,545.42
8700 · Insurance Expense			
8702 · Insurance - General Liability	8,019.53	5,833.00	2,186.53
8770 · Insurance - Employee Health	1,997.44	2,429.37	-431.93
8771 · Insurance - Employee Life 8772 · Insurance - Employee Vision	22.50 319.36	0.00 319.36	22.50 0.00
Total 8700 · Insurance Expense	10,358.83	8,581.73	1,777.10
9001 · Payroll			
9060 · Payroll Tax	2,997.28	11,313.37	-8,316.09
9075 · Payroll Service Fees	609.35	571.50	37.85
9350 · Salary & Wages	37,637.85	11,128.06	26,509.79
9352 · Hiring Expenses	635.16	0.00	635.16
Total 9001 · Payroll	41,879.64	23,012.93	18,866.71
9002 · Repairs & Maintenance 8152 · Golf Carts	0.00	0.00	0.00
9003 · Pest Control Services	105.00	0.00	105.00
9020 · Pool/Spa Regular Maintenance	0.00	2,956.54	-2,956.54
9022 · Laundry	395.00	0.00	395.00
9030 · General	1,031.82	1,313.26	-281.44
9032 · Electrical	0.00	0.00	0.00
9035 · Clubhouse	0.00	434.34	-434.34
9038 · Mobile Home	450.69	0.00	450.69
9081 · Water Salt Softner	205.60	80.54	125.06
Total 9002 · Repairs & Maintenance	2,188.11	4,784.68	-2,596.57
9050 · Office Expenses	20.00	20.00	0.00
9037 · Timeclock Machine & Software	30.00 452.93	30.00 1,254.29	0.00 -801.36
9051 · Office Expense 9052 · Office Supplies	1,258.68	1,504.46	-001.30 -245.78
9059 · Printing, Copy Expenses	365.56	273.88	91.68
9050 · Office Expenses - Other	0.00	-100.00	100.00
Total 9050 · Office Expenses	2,107.17	2,962.63	-855.46
9370 · Supplies			
9023 · Janitorial Supplies	561.97	466.36	95.61
9024 · Small Tools	0.00	0.00	0.00
9026 · Park & Grounds Supplies 9371 · Clubhouse Supplies	3,641.49 1,059.46	8,771.89 0.00	-5,130.40 1,059.46
••			<u> </u>
Total 9370 · Supplies	5,262.92	9,238.25	-3,975.33
9400 · Safety & Security	0.00	240.00	240.00
9360 · Security 9401 · Fire Prevention	0.00 195.00	310.00 0.00	-310.00 195.00
Total 9400 · Safety & Security	195.00	310.00	-115.00
Total Expense	118,916.51	94,071.09	24,845.42
Net Ordinary Income	120,464.18	67,498.88	52,965.30
Other Income/Expense			
Other Income			
9870 · Interest Income	1.87	15.73	-13.86
Total Other Income	1.87	15.73	-13.86
Other Expense			

7:50 AM 08/07/25 **Cash Basis**

Holiday RV Park Profit & Loss Prev Year Comparison July 2025

	Jul 25	Jul 24	\$ Change		
9911 · Garnishment Payable	0.00	0.00	0.00		
9922 · Interest Expense	1,481.98	1,481.98	0.00		
Total Other Expense	1,604.96	3,850.58	-2,245.62		
Net Other Income	-1,603.09	-3,834.85	2,231.76		
Net Income	118,861.09	63,664.03	55,197.06		

	Jul 31, 25	Jul 31, 24
ASSETS		
Current Assets		
Checking/Savings		
1001 · Cash Accounts		
1010 · Petty Cash	200.00	200.00
1030 · Cash on Hand	800.00	800.00
1040 · Bill Changer	500.00	500.00
1050 · Mechanics-Operating Acct - 0802	147,119.82	149,289.24
1060 · Mechanics-Laundry Room - 7211 1063 · Mechanics- Dues Account - 6422	20,254.41 196,081.30	29,303.10 133,457.28
Total 1001 · Cash Accounts	364,955.53	313,549.62
	004,000.00	313,043.02
1065 · Reserves 1070 · Mechanics Emergency Reserves	1,815.18	151,960.14
1075 Mechanics CIM Reserves	56,121.53	53,508.78
1076 · First Citizens CD	204,179.76	0.00
Total 1065 · Reserves	262,116.47	205,468.92
Total Checking/Savings	627,072.00	519,018.54
Accounts Receivable 11000 · Accounts Receivable	-17,599.50	-344.50
		
Total Accounts Receivable	-17,599.50	-344.50
Other Current Assets	0.00	0.700.00
12000 · Undeposited Funds	0.00	2,799.00
2010 · A/R Member Dues	-1,965.50 1,557.60	-1,965.50 1,557.60
2301 · Deposit-Workers Comp 2400 · Prepaid Insurance	1,557.60 53,090.64	50,270.38
2410 · Prepaid Insurance	8,208.00	8,208.00
2460 · Prepaid Expenses 2460 · Prepaid IncomeTaxes	17,344.00	55,174.00
2461 · Prepaid Expenses Annual Meeting	1,050.00	1,050.00
2462 · Prepaid Holiday Dinner	500.00	500.00
3150 · Deposits - Other	41,370.00	41,370.00
Total Other Current Assets	121,154.74	158,963.48
Total Current Assets	730,627.24	677,637.52
Fixed Assets		
Electrical Upgrades		
4044 · Electrical Phase 1	141,996.13	141,996.13
4045 · Electrical Phase 2	37,527.00	37,527.00
4046 · Electrical Phase 3	49,008.16	49,008.16
4047 · Electrical Phase 4	28,357.00	28,357.00
4048 · Electrical Phase 5	25,183.57	25,183.57
4049 · Electrical Phase 6	544.00	1,202.00
Electrical Upgrades - Other	14,840.00	0.00
Total Electrical Upgrades	297,455.86	283,273.86
4015 · Clubhouse Improvements 4019 · Other FF&E	5,620.00	5,620.00
Total 4015 · Clubhouse Improvements	5,620.00	5,620.00
4038 · Office Remodel 4036 · New Office Furniture	4,141.19	4,141.19
Total 4038 · Office Remodel	4,141.19	4,141.19
4039 · Improvements	.,	.,
4034 · Magnolia Center Refurbish	17,995.44	17,995.44
4035 · Outside Lighting	5,458.00	5,458.00
4040 · Improvements Prior to 2015	326,558.55	326,558.55
4042-1 · Capital Improvements 2017	51,113.97	51,113.97
4042 · Capital Improvements (2014)	8,768.55	8,768.55
,		

	Jul 31, 25	Jul 31, 24
Total 4039 · Improvements	409,894.51	409,894.51
4052 · Pool & Spa Upgrades		
4030 · Pool Chair Lifts	7,387.00	7,387.00
4050 · Spa	10,898.00	10,898.00
4053 · Pool Construction	103,582.36	103,582.36
4054 · Pool Furniture	8,225.68	8,225.68
4055 · Pool Re-Wiring	1,291.00	1,291.00
4056 · Pool Heaters	19,180.00	19,180.00
4057 · New Pool Cover (020117)	6,290.00	6,290.00
4057 · New Pool Cover (020177) 4052 · Pool & Spa Upgrades - Other	3,383.63	3,383.63
Total 4052 · Pool & Spa Upgrades	160,237.67	160,237.67
4058 · Submersible Pump (2)	18,767.00	18,767.00
4059 · Buildings	40.777.40	40 777 40
4021 · Pre Construction 2020 - 10/31	18,777.48	18,777.48
4051 · CIP	38,052.62	38,052.62
4059 · Buildings - Other	1,708,474.00	1,708,474.00
Total 4059 · Buildings	1,765,304.10	1,765,304.10
4070 · Laundry Facility	58,452.59	56,211.34
4080 · Equipment	4 000 74	4 000 74
4081 · Laptop	1,800.71	1,800.71
4082 · Office Equipment	4,577.29	4,577.29
4080 · Equipment - Other	63,603.48	63,603.48
Total 4080 · Equipment	69,981.48	69,981.48
4090 · Vehicles	59,126.24	18,631.89
4200 · Intangibles	13,554.00	13,554.00
4350 · Accumulated Amortization	-5,343.00	-5,343.00
4999 · Accumulated Depreciation	•	,
4220 · Accum Depr Building	-112,504.00	-112,504.00
4230 · Accum Depr- Pool Chair Lifts	-7,387.00	-7,387.00
4240 · Accum Depr - Improvements	-270,911.00	-270,911.00
4241 · Accum Depr- Land Improvements	-24,362.00	-24,362.00
4242 · Accum Depr- Capital Improve	-3,654.00	-3,654.00
4250 · Accum Depr-Spa	-4,493.00	-4,493.00
4253 · Accum Derp- Pool	-50,300.04	-50,300.04
4260 · Accum Depr - Furniture & Fixtur	-7,791.06	-7,791.06
4270 · Accum Depre-Washer/Dryer	-27,918.00	-27,918.00
4280 · Accum Depre-Washer/Dryer	-46,325.40	-46,325.40
4290 · Accum Depr - Leguiphient	-18.632.00	-18,632.00
4300 · Accum Depr - Phase 1	-54,826.08	-54,826.08
4301 · Accum Depr - Phase 2	-13,760.04	-13,760.04
	-13,760.04	-17,425.00
4302 · Accum Depr - Phase 3 4303 · Accum Depr - Phase 4		-28,356.96
•	-28,356.96	
4304 · Accum Depr - Phase 5	-23,924.00 077.06	-23,924.00
4305 · Accum Depr - Submersible Pumps	-977.96	-977.96
4306 · Accum Dep - Phase 6 Total 4999 · Accumulated Depreciation	-329.00 	-329.00
5000 · Mobile Home-Furniture & Fixture	-713,876.54	-713,876.54
Total Fixed Assets	62,033.81 2,205,348.91	62,033.81 2,148,431.31
TOTAL ASSETS	2,935,976.15	2,826,068.83
LIABILITIES & EQUITY		2,020,000.03
Liabilities Current Liabilities Accounts Payable		
20000 · Accounts Payable	-0.01	-0.01
Total Accounts Payable	-0.01	-0.01
Credit Cards		

	Jul 31, 25	Jul 31, 24
Home Depot - 3600	-4,032.31	4,737.85
Mechanics Bank CC	0.00	9,483.27
Total Credit Cards	-4,032.31	14,221.12
Other Current Liabilities		
5001 · Snowbird Deposits	4,884.16	4,884.16
5002 · Mobile Home Security Deposit	-11.96	-11.96
5030 · Accrued Payroll	8,118.96	8,118.96
5032 · Accrued Compensated Abs	4,801.73	4,801.73
5037 · Loan - Westwood Capital	136,046.95	233,966.58
5040 · Gift Certificate Payable	-157.50	-157.50
5170 · T.O.T. Payable	16,771.23	3,683.36
5240 · Corp Income Tax Payable	616.00	616.00
5250 · Garnishments	1,023.70	1,023.70
5300 · Deferred Tax Liabilty	23,200.00	23,200.00
5325 Calsavers	-707.66	-494.24
5400 · Payable to the State of CA	36,280.78	36,280.78
Total Other Current Liabilities	230,866.39	315,911.57
Total Current Liabilities	226,834.07	330,132.68
Total Liabilities	226,834.07	330,132.68
Equity		
6800 · Capital Contributions	32,300.00	32,300.00
6900 · Retained Earnings	2,425,652.88	2,191,447.44
Net Income	251,189.20	272,188.71
Total Equity	2,709,142.08	2,495,936.15
TOTAL LIABILITIES & EQUITY	2,935,976.15	2,826,068.83

	\$ Change
ASSETS	
Current Assets	
Checking/Savings	
1001 · Cash Accounts	
1010 · Petty Cash	0.00
1030 · Cash on Hand	0.00
1040 · Bill Changer	0.00
1050 · Mechanics-Operating Acct - 0802 1060 · Mechanics-Laundry Room - 7211	-2,169.42 -9,048.69
1063 · Mechanics- Dues Account - 6422	62,624.02
Total 1001 · Cash Accounts	51,405.91
400E B	
1065 · Reserves	150 144 06
1070 · Mechanics Emergency Reserves 1075 · Mechanics CIM Reserves	-150,144.96 2,612.75
1075 · Mechanics child Reserves	204,179.76
Total 1065 · Reserves	56,647.55
Total Checking/Savings	108,053.46
Accounts Receivable	
11000 · Accounts Receivable	-17,255.00
Total Accounts Receivable	-17,255.00
Other Current Assets	
12000 · Undeposited Funds	-2,799.00
2010 · A/R Member Dues	0.00 0.00
2301 · Deposit-Workers Comp 2400 · Prepaid Insurance	2,820.26
2410 · Prepaid Expenses	0.00
2460 · Prepaid IncomeTaxes	-37,830.00
2461 · Prepaid Expenses Annual Meeting	0.00
2462 · Prepaid Holiday Dinner	0.00
3150 · Deposits - Other	0.00
Total Other Current Assets	-37,808.74
Total Current Assets	52,989.72
Fixed Assets	
Electrical Upgrades	
4044 · Electrical Phase 1	0.00
4045 · Electrical Phase 2 4046 · Electrical Phase 3	0.00 0.00
4047 · Electrical Phase 4	0.00
4048 · Electrical Phase 5	0.00
4049 · Electrical Phase 6	-658.00
Electrical Upgrades - Other	14,840.00
Total Electrical Upgrades	14,182.00
4015 · Clubhouse Improvements 4019 · Other FF&E	0.00
Total 4015 · Clubhouse Improvements	0.00
4038 · Office Remodel 4036 · New Office Furniture	0.00
Total 4038 · Office Remodel	0.00
4039 · Improvements	
4034 · Magnolia Center Refurbish	0.00
4035 · Outside Lighting	0.00
4040 · Improvements Prior to 2015	0.00
4042-1 · Capital Improvements 2017 4042 · Capital Improvements (2014)	0.00 0.00
4042 · Capital improvements (2014)	0.00

	\$ Change
Total 4039 · Improvements	0.00
4052 · Pool & Spa Upgrades 4030 · Pool Chair Lifts 4050 · Spa 4053 · Pool Construction	0.00 0.00 0.00
4054 · Pool Furniture 4055 · Pool Re-Wiring 4056 · Pool Heaters 4057 · New Pool Cover (020117) 4052 · Pool & Spa Upgrades - Other	0.00 0.00 0.00 0.00 0.00
Total 4052 · Pool & Spa Upgrades	0.00
4058 · Submersible Pump (2) 4059 · Buildings 4021 · Pre Construction 2020 - 10/31 4051 · CIP 4059 · Buildings - Other	0.00 0.00 0.00 0.00
Total 4059 · Buildings	0.00
4070 · Laundry Facility 4080 · Equipment 4081 · Laptop 4082 · Office Equipment 4080 · Equipment - Other	2,241.25 0.00 0.00 0.00
Total 4080 · Equipment	0.00
• •	
4090 · Vehicles 4200 · Intangibles 4350 · Accumulated Amortization 4999 · Accumulated Depreciation 4220 · Accum Depr Building 4230 · Accum Depr- Pool Chair Lifts 4240 · Accum Depr - Improvements 4241 · Accum Depr- Land Improvements 4242 · Accum Depr- Capital Improve 4250 · Accum Depr-Spa 4253 · Accum Depr-Pool 4260 · Accum Depr - Furniture & Fixtur 4270 · Accum Depre-Washer/Dryer 4280 · Accum Depr - Equipment 4290 · Accum Depr - Vechicles 4300 · Accum Depr - Phase 1 4301 · Accum Depr - Phase 2 4302 · Accum Depr - Phase 3	40,494.35 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00
4303 · Accum Depr - Phase 4 4304 · Accum Depr - Phase 5 4305 · Accum Depr - Submersible Pumps 4306 · Accum Dep - Phase 6	0.00 0.00 0.00 0.00
Total 4999 · Accumulated Depreciation	0.00
5000 · Mobile Home-Furniture & Fixture	0.00
Total Fixed Assets	56,917.60
TOTAL ASSETS	109,907.32
LIABILITIES & EQUITY Liabilities Current Liabilities Accounts Payable	
20000 · Accounts Payable	0.00
Total Accounts Payable	0.00

Credit Cards

	\$ Change			
Home Depot - 3600	-8,770.16			
Mechanics Bank CC	-9,483.27			
Total Credit Cards	-18,253.43			
Other Current Liabilities				
5001 · Snowbird Deposits	0.00			
5002 · Mobile Home Security Deposit	0.00			
5030 · Accrued Payroll	0.00			
5032 · Accrued Compensated Abs	0.00			
5037 · Loan - Westwood Capital	-97,919.63			
5040 · Gift Certificate Payable	0.00			
5170 · T.O.T. Payable	13,087.87			
5240 · Corp Income Tax Payable 5250 · Garnishments	0.00			
0200 04000000000	0.00 0.00			
5300 · Deferred Tax Liabilty 5325 · Calsavers	-213.42			
5400 · Payable to the State of CA	0.00			
Total Other Current Liabilities	-85,045.18			
Total Current Liabilities	-103,298.61			
Total Liabilities	-103,298.61			
Equity				
6800 · Capital Contributions	0.00			
6900 · Retained Earnings	234,205.44			
Net Income	-20,999.51			
Total Equity	213,205.93			
TOTAL LIABILITIES & EQUITY	109,907.32			

Occupancy By Site Type

From 01 Jul 2025 To 31 Jul 2025

Description	Period	Site	Avail	Maint	Used	Unused	RevPAR	Осс %	Discount	Taxes	Gross Revenue	Nett Revenue	Gross Avg (RevPOR)	Nett Avg (RevPOR)	Avg LOS	Conf %	Occupants
Expand / Collapse All																	
Back-in 33-39ft Site (30 Amp)	Days	39	1209	0	1116	93	32.66	92.31	5,162.20	0.00	39,481.91	39,481.91	35.38	35.38	8.15	0.00	247
Back-in 33-36ft Site (30/50 Amp)	Days	43	1333	0	1263	70	29.41	94.75	3,924.68	0.00	39,199.23	39,199.23	31.04	31.04	8.20	0.00	289
Back-in 36-39ft Site (30 Amp)	Days	8	248	0	238	10	29.83	95.97	360.80	0.00	7,396.83	7,396.83	31.08	31.08	7.21	0.00	66
Back-in 36-39ft Site (30/50 Amp)	Days	47	1457	0	1388	69	18.58	95.26	551.55	0.00	27,069.55	27,069.55	19.50	19.50	8.78	0.00	322
Narrow 30-34ft Back-in Site (No Slides 30 Amp)	Days	15	465	0	329	136	52.39	70.75	1,296.65	0.00	24,359.58	24,359.58	74.04	74.04	4.16	0.00	153
700s 41-50ft Back-in Site (30/50 Amp)	Days	4	124	0	116	8	47.90	93.55	127.60	0.00	5,939.50	5,939.50	51.20	51.20	5.52	0.00	42
Pull-Thru 70-73ft Site (30/50 Amp)	Days	15	465	0	255	210	15.09	54.84	255.20	0.00	7,018.84	7,018.84	27.52	27.52	9.11	0.00	56
Monthly	Days	39	1209	0	1209	0	24.35	100.00	0.00	0.00	29,435.93	29,435.93	24.35	24.35	31.00	0.00	78
	Grand Total:	210	6510	0	5914	596	27.63	90.84	11,678.68	0.00	179,901.37	179,901.37	30.42	30.42	9.11	0.00	1253

Occupancy By Site Type

From 01 Jul 2024 To 31 Jul 2024

Description	Period	Site	Avail	Maint	Used	Unused	RevPAR	Occ %	Discount	Taxes	Gross Revenue	Nett Revenue	Gross Avg (RevPOR)	Nett Avg (RevPOR)	Avg LOS	Conf %	Occupants
Expand / Collapse All																	
Back-in 33-39ft Site (30 Amp)	Days	39	1209	0	1111	98	22.45	91.89	2,564.96	0.00	27,136.05	27,136.05	24.42	24.42	8.42	0.00	251
Back-in 33-36ft Site (30/50 Amp)	Days	43	1333	0	1242	91	31.84	93.17	2,976.80	0.00	42,438.67	42,438.67	34.17	34.17	7.53	0.00	314
Back-in 36-39ft Site (30 Amp)	Days	8	248	0	231	17	21.02	93.15	290.40	0.00	5,211.93	5,211.93	22.56	22.56	7.45	0.00	62
Back-in 36-39ft Site (30/50 Amp)	Days	47	1457	0	1406	51	22.26	96.50	1,236.40	0.00	32,438.77	32,438.77	23.07	23.07	8.47	0.00	338
Narrow 30-34ft Back-in Site (No Slides 30 Amp)	- Days	15	465	0	312	153	56.80	67.10	2,512.40	0.00	26,413.23	26,413.23	84.66	84.66	4.00	0.00	165
700s 41-50ft Back-in Site (30/50 Amp)	Days	4	124	0	115	9	52.56	92.74	171.60	0.00	6,517.30	6,517.30	56.67	56.67	5.48	0.00	43
Pull-Thru 70-73ft Site (30/50 Amp)	Days	15	465	0	199	266	2.32	42.80	105.60	0.00	1,077.16	1,077.16	5.41	5.41	9.05	0.00	46
Monthly	Days	39	1209	0	1209	0	22.15	100.00	0.00	0.00	26,780.01	26,780.01	22.15	22.15	31.00	0.00	78
	Grand Total:	210	6510	0	5825	685	25.81	89.48	9,858.16	0.00	168,013.12	168,013.12	28.84	28.84	8.91	0.00	1297

Occupancy By Rate

From 01 Jul 2025 To 31 Jul 2025

Description	Total Res	Available Nights		% Total of Report Reservations	% Used Against	Gross Revenue	Nett Revenue	% of Total Reports
Expand / Collapse All Groups								
Board Meeting	5	6510	19	0.32	0.29	13.30	13.30	0.01
Member Daily (No Charge)	300	6510	3130	52.93	48.08	98.65	98.65	0.05
Member Rate - Pull-Thru (Prime)	3	6510	30	0.51	0.46	3,590.72	3,590.72	2.00
Member Rate (700s Daily)	0	6510	0	0.00	0.00	1,138.20	1,138.20	0.63
Member Rate (Non-Prime)	1	6510	2	0.03	0.03	96.18	96.18	0.05
Member Rate (Prime)	33	6510	465	7.86	7.14	30,339.20	30,339.20	16.86
Monthly	40	6510	1240	20.97	19.05	30,073.79	30,073.79	16.72
Non-Member	210	6510	909	15.37	13.96	113,338.93	113,338.93	63.00
Parking	57	6510	119	2.01	1.83	1,212.40	1,212.40	0.67
Grand To	otal: 649	6510	5914	100.00	90.84	179,901.37	179,901.37	100.00

NOTE: Revenue figures represent Tariff Quoted For all reservations. Sundries, Periodic And Repeat Charges are Not included. Rooms marked as maintenance are not counted as available on this report unless you have chosen the option 'Include Maintenance in Avail for Occupancy' under Property Information. Day use reservations are Not counted As used unless you have chosen the Option 'Include Day Use in Used for Occupancy' under Property Information.

Occupancy By Rate

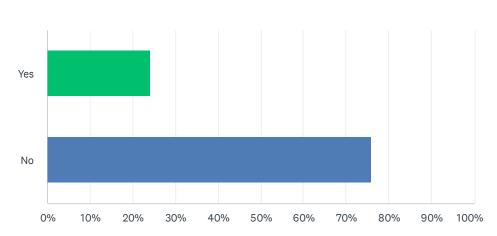
From 01 Jul 2024 To 31 Jul 2024

Description	Total Res	Available Nights	Used Nights	% Total of Report Reservations	% Used Against	Gross Revenue	Nett Revenue	% of Total Reports
Expand / Collapse All Groups								
Board Meeting	4	6510	12	0.21	0.18	0.00	0.00	0.00
Member Daily (No Charge)	322	6510	3304	56.72	50.75	80.00	80.00	0.05
Member Rate - Pull-Thru (Prime)	3	6510	12	0.21	0.18	784.00	784.00	0.47
Member Rate (Prime)	19	6510	300	5.15	4.61	17,262.08	17,262.08	10.27
Monthly	40	6510	1240	21.29	19.05	27,462.01	27,462.01	16.35
Non-Member	252	6510	928	15.93	14.25	122,109.16	122,109.16	72.68
Parking	14	6510	29	0.50	0.45	315.87	315.87	0.19
Grand Total	: 654	6510	5825	100.00	89.48	168,013.12	168,013.12	100.00

NOTE: Revenue figures represent Tariff Quoted For all reservations. Sundries, Periodic And Repeat Charges are Not included. Rooms marked as maintenance are not counted as available on this report unless you have chosen the option 'Include Maintenance in Avail for Occupancy' under Property Information. Day use reservations are Not counted As used unless you have chosen the Option 'Include Day Use in Used for Occupancy' under Property Information.

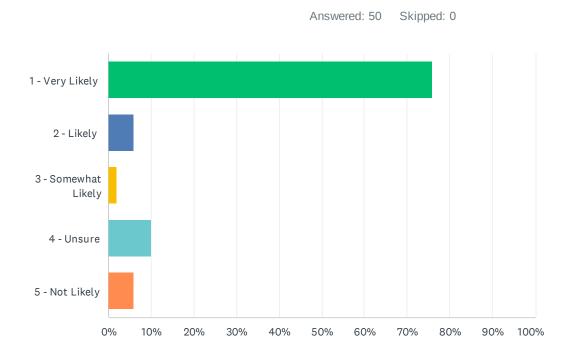
Q1 Is this your first visit?





ANSWER CHOICES	RESPONSES	
Yes	24.00%	12
No	76.00%	38
TOTAL		50

Q2 How likely would you be to stay at this Park again?



ANSWER CHOICES	RESPONSES	
1 - Very Likely	76.00%	38
2 - Likely	6.00%	3
3 - Somewhat Likely	2.00%	1
4 - Unsure	10.00%	5
5 - Not Likely	6.00%	3
TOTAL		50

Q3 If you used the following facilities, please rate their cleanliness from 1 - 5 , with "5" exceeding your expectations:

Answered: 47 Skipped: 3



	5 - EXCEEDS EXPECTATIONS	4 - VERY GOOD	3 - GOOD	2 - FAIR	1 - NEEDS IMPROVEMENT	TOTAL	WEIGHTED AVERAGE
Women's Restroom	67.50% 27	22.50% 9	5.00% 2	2.50% 1	2.50% 1	40	1.50
Men's Restroom	70.00% 28	25.00% 10	0.00%	5.00%	0.00%	40	1.40
Shower House	0.00%	0.00%	0.00%	0.00%	0.00%	0	0.00
Laundry Room	63.89% 23	27.78% 10	2.78%	2.78%	2.78% 1	36	1.53
Pool Area	69.77% 30	25.58% 11	0.00%	2.33%	2.33%	43	1.42
Clubhouse	67.65% 23	26.47% 9	2.94%	2.94%	0.00%	34	1.41
Office	64.44% 29	28.89% 13	2.22%	2.22%	2.22%	45	1.49
Dog Run	32.35% 11	26.47% 9	20.59%	5.88%	14.71% 5	34	2.44

Q4 Please rate your satisfaction with our Park's services:

Answered: 48 Skipped: 2



	5 - EXCELLENT	4 - VERY GOOD	3 - GOOD	2- FAIR	1 - NEEDS IMPROVEMENT	TOTAL	WEIGHTED AVERAGE
Reservation Process	0.00%	0.00%	0.00%	0.00%	0.00%	0	0.00
Appearance of Office	60.42% 29	16.67% 8	16.67% 8	6.25%	0.00%	48	1.69
Safety and Security	59.57% 28	23.40% 11	12.77% 6	4.26%	0.00%	47	1.62
Wi-Fi Quality	29.55% 13	25.00% 11	11.36% 5	13.64% 6	20.45% 9	44	2.70
Quality of Cable Service	39.39% 13	18.18% 6	30.30% 10	6.06%	6.06% 2	33	2.21
Professionalism of Office Staff	72.92% 35	18.75% 9	4.17%	2.08%	2.08%	48	1.42
Professionalism of Maintenance Staff	78.72% 37	14.89% 7	4.26%	0.00%	2.13%	47	1.32
Staff Knowledge and Helpfulness	76.09% 35	15.22% 7	4.35%	2.17%	2.17%	46	1.39
Speed of Check-in Process	0.00%	0.00%	0.00%	0.00%	0.00%	0	0.00

5 - Needs Improvement

0%

10%

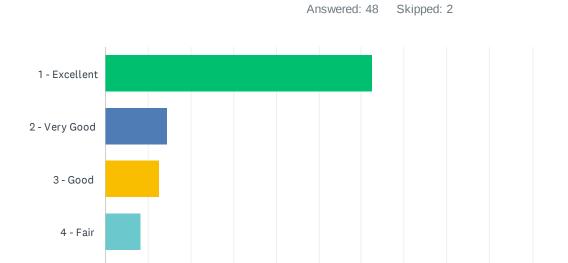
20%

30%

40%

50%

Q5 Please rate your overall satisfaction with your most recent stay at Holiday RV Park:



ANSWER CHOICES	RESPONSES	
1 - Excellent	62.50%	30
2 - Very Good	14.58%	7
3 - Good	12.50%	6
4 - Fair	8.33%	4
5 - Needs Improvement	2.08%	1
TOTAL		48

60%

70%

80%

90% 100%

Q6 Do you have any other comments, questions, or concerns? Please include your contact information if you wish to be contacted by Park Management.

Answered: 30 Skipped: 20

#	RESPONSES	DATE
1	The guests behind us sat in large group drinking beer and blowing cigarette smoke. They also took their beer into pool area, they also put floats on a baby and put her in pool as she continued to cry out.	7/30/2025 2:28 PM
2	As always I was very pleased with everything. I was very very happy with the spot I was at. I'm hoping to go back and have the same spot. 👍	7/28/2025 5:56 PM
3	JESSICA WAS AMAZING FROM START TO FINISH! Professional, enthusiastic, happy, helpful and efficient!!! Give her a raise 💰	7/28/2025 5:53 PM
4	We felt the spaces were too tight. Not much room after our vehicle was parked in the space. Our transport company needed the help from a forklift to park our rig due to not enough room to maneuver. The staff was friendly and helpful.	7/28/2025 5:53 PM
5	Parking sucks	7/28/2025 5:18 PM
6	Parking needs improvement. Never been to a rv park where you had to park tow vehicle off of property. Never been to a rv park with no tables. One of your guys was a smart ass and gave us a table that was broken bent up to hell could not even sit on it with out the other side going up off the ground 4 to 5 inches. We have been going to your park for 15 years and sorry to say don't know if we will be back.	7/28/2025 5:00 PM
7	The RV park was far from pet-friendly. The only designated area for pets to relieve themselves was a small, 10'x10' enclosure located at one end of the park. This enclosure reeked of urine, making it an unpleasant experience. Furthermore, if your RV was on the opposite side of the park, it was quite a long walk to reach the pet run, especially inconvenient late at night.	7/28/2025 3:46 PM
8	The lady in the office, Jessica I believe it her name was very rude and sarcastic, when I did my reservation I asked about having 2 cars at my spot, the guy told me over the phone there was no issue, but my truck didn't fit with the trailer then we went to the office after checking in to check if they had an extra space that we can pay just to park our truck and she sarcastically answered us in a very rude and angry way that made us not wanting to come back, we had stayed before across the street at Pismo Coast Village several times and they even recommended us to you guys because they were booked and never had an issue before, they staff is very friendly and helpful, on the other hand you guys need improvement on your stuff, also tell your customers that your truck may not fit on your space, that way they take that in consideration before making the reservation. My contact info is Dulce Burgueno (661) 376-4434 638 Descanso St Bakersfield, Ca 93306 Dulcegirl.23@gmail.com	7/27/2025 2:00 PM
9	My husband and I just love this place and all the staff are just wonderful	7/25/2025 7:33 PM
10	Bathrooms need serviced more frequently. Toilets were filthy, needing brushed out. Toilet paper on floors. Pool area and tiles needed regular cleaning. A pool service during the summer would free up the maintenance to attend to parking and repair work. Unsafe speeds by vehicles and electrical conveyances were observed on a daily basis.	7/25/2025 8:48 AM
11	Jessica did a great job at finding us a spot. Jessica and the entire staff were very professional, courteous and had a friendly greeting each time we saw them.	7/24/2025 4:43 PM
12	I am a shareholder and historically haven't always been able to utilize my all days and/or have been told there is "no availability." My park dues are paid on time, I was called twice within one weekend to pay a balance on days while we were still at park. I went to office following Monday requesting a printout and was told, "we don't usually share that information, but I'll see if I can print it." Receptionist was busy & while providing me service, was taking multiple calls,	7/24/2025 10:35 AM

	trying to answer questions for phone calls she was on, while helping me as well. I requested to be helped once she was done taking calls. I also asked for a printout of prime days or non prime days charged for stay and she struggled with that as well. When I checked in initially they had wrong checkout date so we had to correct that as well and no balance discussion was held at checkin. The maintenance guys, Luke, Mike, and Kim are always super helpful	
	and proactive. A couple of suggestions: The clubhouse should be available until 11 on weekends by request to help with noise control and paper towel dispenser should be available closer to showers so women can clean up their hair on shower walls. I would also would like a voting ballot for board members in future and believe an email of meeting minutes should be sent out as well to share holders. Thank you for your time.	
13	The only issues we were the size of the camp sites. Small and no place to park. The dog run could use a little improvement grass would be so much better. But I understand it may be hard to keep green. Our dogs would not use it and it made our trip stressful.	7/23/2025 2:11 PM
14	Very clean, everyone is quiet at night	7/21/2025 7:25 AM
15	Amenities were good. I didn't like how far the small dog area was for dogs. Or had to walk outside of the park for grass No grass and no room at the sites. It was like a parking lot on top of everyone and long term residents weren't very friendly. Staff was great and very helpful	7/19/2025 11:03 AM
16	no concerns it was great. They know what they're doing. The guy met me at my spot and helped back me in and hook the car and that makes the atmosphere really happy for all the other campers so everybody in the places having a good time. It's really a great place thanks a lot Billy Comeaux.	7/18/2025 5:45 PM
17	The assistance provided getting in to spots at this park will hands down keep us coming again and again—along with the nicely heat pool and proximity to town.	7/17/2025 2:11 PM
18	Spaces just a little tight, but otherwise awesome place and location.	7/17/2025 7:43 AM
19	Our RV space was not far from the entrance. As such we did not use the dog run since it was too far for our dog to walk. It would really be handy to have another run in the middle (like the restrooms/showers) or close to the entrance.	7/14/2025 4:00 PM
20		7/14/2025 3:26 PM
21	Something needs to be put down on the floor around the toilets in the women's bathroom. The floor is often extremely wet. It is slippery and the bottom of pant legs get wet while using the facility. Everything else at the park was terrific!	7/14/2025 9:42 AM
22	Internet was consistently disconnecting. Maintenance staff was very helpful in both placing my trailer in the space with the forklift and allowing the use of an open pull through site to exit.	7/14/2025 8:54 AM
23	Neighbors in 101. Park presidents family is very loud. Permanent residents make more noise than guests.	7/13/2025 4:59 PM
24	All the staff in the park have always been polite, courteous, and very helpful. Have never had a bad experience with the staff.	7/13/2025 4:17 PM
25	Thank u. Very pleasant staystaff is kind and polite	7/13/2025 12:19 PM
26	Great clean place with excellent pool and jacuzzi and close to town	7/13/2025 12:01 PM
27	We couldn't have made our trip perfect without the staff. We were first time trailer people and they helped in every step of setup willingly and patiently. We couldn't have done our trip without them. Thank you team	7/11/2025 7:52 AM
28	Great staff.	7/7/2025 8:42 AM
29	My husband and I love staying here. It's the blast place ever!	7/2/2025 9:04 PM
30	Always a pleasure staying at Holiday RV. Sites are not huge, but neighbors are always friendly.	7/2/2025 9:04 AM

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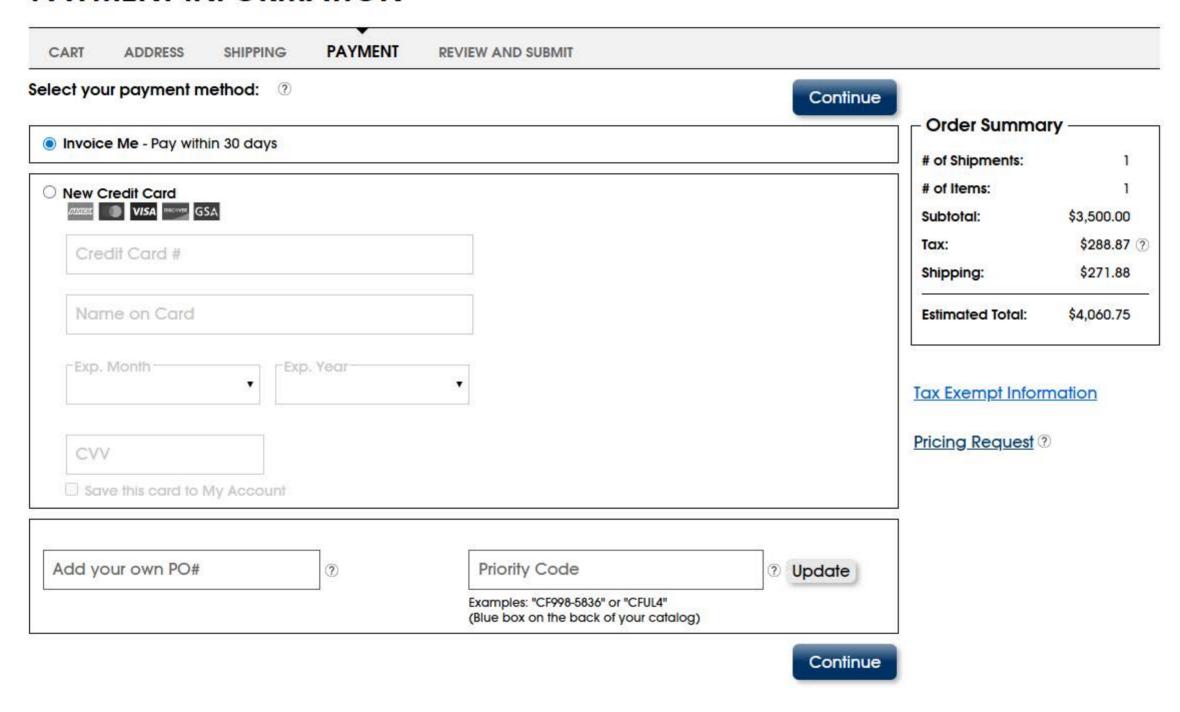
MODEL	DESCRIPTION	SIZE V	SIZE SIZE		PRICE	EACH	COLOR	IN STOCK
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H-5164T	6' Folding	72 x 57 x 29"	100	\$370	\$350	□ Tan +	1 ADD	

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ROBERT'S RULES of ORDER QuickS



Introduction

*Published in 1876, Robert's Rules of Order was originally written by U.S. Army Brigadier General Henry Robert

. Robert wanted to write a manual for parliamentary procedure after presiding over a church meeting for which he felt he was woefully unprepared

. In his work, Robert discovered that people from different regions of the country have different ideas of parliamentary procedure, resulting in organizations

focused more on the procedure and less on the substance of their work · As a result of his Rules of Order, people could belong to many organizations without needing to learn new procedural rules at every new organization

· Robert's Rules of Order are based on those used in the U.S. House of Representatives (Jefferson's Manual), but adapted for smaller organizations and societies NOTE: "Parliamentary law" is not actual law in the sense that it is not codified or

used in a court proceeding; instead, "parliamentary law" and Robert's Rules of Order should be seen less as binding on an assembly and more as a set of strong guidelines an assembly can mold to its own needs

Robert intended his Rules of Order to be adopted by organizations, assemblies, and clubs to use as their parliamentary, or procedural, authority; following the procedures for adopting bylaws then, these Rules of Order become binding upon the organization to establish its procedural rules of order

Preliminaries

Kinds of Assemblies

Deliberative assemblies convene meetings; they are groups of people who come together with a common agenda: the meeting; the different types of deliberative assemblies are: · Mass meetings: Open and unorganized meetings with a purpose defined by the meetings' sponsors (e.g., political

or social rallies) · Conventions: Meetings of delegates chosen to enact or debate decisions affecting a large group of people (e.g., the

meetings by political parties to choose their nomination for the U.S. presidency)

· Legislative bodies: Lawmaking bodies chosen by a group of people for a fixed period of time (e.g., Congress) · Boards: Administrative or managerial bodies with an

assigned, specific function (e.g., a Board of Trustees of a · Committees: Bodies that are usually very small and subordinate to an assembly or board (e.g., a congressional

Mass Meetings

A special kind of meeting that is publicized and open to the public is a mass meeting; it usually takes on a "town hall meeting" format; to prepare for a mass meeting, the

sponsors must: · Choose who they prefer as a chairperson

. Choose who calls the meeting to order and nominates the chairnerson . Choose who should be nominated for secretary and by

whom . Decide the rules that will be proposed for the meeting . Choose who makes the initial speech opening the meeting

and explaining its purpose To conduct business, the assembly at the meeting should

adopt resolutions: these resolutions may be drafted before the meeting, or the assembly can appoint a committee to draft the resolutions at the meeting



Conventions

A convention is an assembly of delegates, or representatives of the assembly or constituency, sitting as a single body and acting in the name of the larger group: an assembly may call a convention any time the bylaws authorize the assembly to call one: the bylaws that govern a convention should outline:

. The authorization for a periodic convention · The powers and duties for the convention and the delegates

. The quorum for the convention

· The voting members · Qualifications for the delegates and alternates and their election

· Anything the convention needs for its organization and operation A caucus is a meeting the delegates hold before the

actual convention where they decide how they will deal with certain procedural matters of the convention Planning a convention requires a lot of preparation that usually starts months in advance; the established society should create committees for the convention to help organize the convention; usually the organization

· A credentials committee, which performs the following duties:

- Distributes information for attending the convention - Distributes information for being a delegate

- Examines all applications to verify the eligibility of the members who wish to be delegates

- Compiles the list of eligible members -Arranges for registration to take place at the convention, usually starting one or two days before

the convention starts - Handles registration

- Prepares the committee's first report - Continues until the convention ends

· A committee on standing rules, which drafts rules for the convention, including: - Parliamentary rules

- Rules for conducting business at the convention - Any other non-parliamentary rules that the committee feels should be added

· A program committee, which plans the schedule of meetings, proceedings, and convention events · A convention arrangements committee, which makes the arrangements for the site of the convention

and any hotel arrangements for the members · A resolutions committee, which screens all the main motions that are about to come in front of the

convention

Legislative Bodies

A legislative body is a constitutionally established public body of representatives chosen by an electorate for a fixed term of office, charged with making laws; each legislative body is specific to its own laws, procedural rules, and decorum; therefore, Robert's Rules of Order does not delve into the parliamentary procedure of legislative bodies

Boards & Officers

A board is the administrative and judicial body of the assembly with the power to act on behalf of the organization; usually the members of the board are elected or appointed Officers are leaders of an assembly and are

usually elected: there are three main officers that are essential to an organized group, especially a large group: · President or chairperson, although if the

president is acting as the chairperson for the meeting, he/she is referred to as the chairperson

· Vice president, who serves as the president or chairperson, if needed

· Secretary, who keeps the minutes (or notes) of each meeting and is the records keeper for the assembly

The president or chairperson has many important duties in running the meetings and the assembly; they include:

· Opening a meeting on time and calling it to order · Announcing the order of business and

keeping to the stated order · Recognizing members to speak on the floor

· Keeping tabs on voting procedures and announcing the legitimate results of each

vote · Refusing to honor frivolous motions and ensuring that all members act with decorum · Handling business in the most efficient way possible

· Deciding questions of order and responding to members' questions about parliamentary procedure

· Authenticating his/her signature · Properly adjourning the meeting

Preliminaries (continued Committees

- Committees, or bodies of one or more elected or appointed people who consider, investigate, or take action on specific matters, can take many forms: · Ordinary committee: A small number of people to whom the assembly gives a specific task, such as the Senate Judiciary Committee, which is charged with
- vetting Supreme Court candidates · Committee of the whole: A whole assembly charged
- with acting as an ordinary committee; this is usually used only in larger legislative assemblies, when a motion to commit passes
- ·Standing committee: Committees that continue to exist, such as a committee created by the bylaws · Special committees: Committees that stop existing
- when they finish the task they were assigned: an example is the Watergate committee, which investigated President Nixon
- Committees are created through the bylaws or through a main motion; there are various methods of appointing or electing members to the committee · Election by ballot, where the assembly nominates the committee members and votes according to a ballot

- . Nominations from the floor, where the . A quasi-committee of the whole is usually used in assembly nominates the committee members without the secreey of ballot voting · Nominations by the chair, if the chairperson
- committee's tasks · Appoint by adoption of a motion naming members to a committee, where the assembly
- adopts a motion to create the committee that includes the committee members' names Committee meetings follow the same
 - parliamentary procedure as do the larger assembly meetings, including the rules outlined in the bylaws

- Committee of the Whole A committee of the whole and its alternate forms are procedural devices that allow the full assembly
- to consider a matter deeply as a committee would · A committee of the whole is usually used in larger assemblies; any voting results are used as recommendations to the assembly and not as a final decision of the assembly

- medium-sized assemblies; the voting operates the same as in a committee of the whole, except that the chairperson of the assembly remains as the chairperson of the committee · Informal consideration is best suited for a small assembly; has special knowledge and judgment about the it lifts the formal speaking and debating requirements
 - Even though a committee of the whole (or quasicommittee of the whole) acts like the general assembly, important exceptions include: · Committees of the whole cannot create subcommittees or
 - comment on another committee's work · Appeals from the decision of the chair must be directly voted on
 - · Debate can be closed or limited by the assembly only before going into committee of the whole · Committees of the whole cannot order roll call or ballot
 - · Committees of the whole cannot impose disciplinary measures; they may only report the facts to the assembly
 - · Committees of the whole cannot adjourn or recess NOTE: Permanent Society = Club = Organization = Assembly; Robert's Rules of Order uses these terms interchangeably

Starting a Permanent Society

Organizing a permanent society starts much the same way as a mass meeting, but the invitations are limited to interested people; anyone may organize a permanent society, and the organizer should choose the interested people to begin the organization; at the first organizational meeting, the proposed members should accomplish these

tacker · Elect temporary officers

- · Adopt a resolution to form an organization or
- · Provide background information for the organization or society · Give opinions as to the direction the
- organization should take
- · Introduce and adopt a motion to form a committee to draft bylaws . Introduce and adopt a motion to fix the meeting
- dates and times for the report of the bylaws committee · Introduce and adopt a motion authorizing the
- bylaws committee to reproduce copies of the complete draft for everyone At the second organizational meeting, the
- members should: · Read and approve the minutes from the first
- meeting
- · Receive the report from the bylaws committee
- · Read each article and section from the bylaws · Vote to adopt the bylaws
- . Decide the date and time for the next meeting Combining or Ending

Organizations · When two existing organizations wish

- to combine, they may merge, where one organization loses its independent identity, or consolidate, where each organization keeps its independent identity, and they form a new organization to absorb the two organizations' assets and liabilities
- · When an organization ends, it dissolves: an incorporated organization must dissolve according to the laws of the state in which it is incorporated, through a resolution

Procedural Rules & Bylaws for All Types of Organizations

rules to guide parliamentary procedure; the different kinds of rules assemblies and organizations can adopt are:

- · Corporate charters: Legal instruments needed for incorporating an assembly or organization under the laws of a particular state
- . Constitution/bylaws: A society's own basic rules for itself as an organization, such as its name, purpose, and committees
- · Rules of order: Rules of parliamentary procedure for running ordinary business while in meetings . Standing rules: Rules for the administration of the
- organization instead of parliamentary procedure Bylaws are the rules that the organization uses for its own administration; usually an organization appoints a
- committee to draft the bylaws before implementation: the basic way to structure bylaws is:
- · Article 1 Name: Describes the name of the organization if not already done in a corporate charter or constitution
- · Article 2 Object: Describes the society's objective and the reason behind its creation · Article 3 - Members: Describes the different
- types of members, qualifications for membership, and any dues or fees that must be paid
- · Article 4 Officers: Describes the offices, their duties, and how the officers will take their office · Article 5 - Meetings: Describes the dates and times for regular meetings or how the assembly
- will schedule meetings . Article 6 - Executive Board: States which offices are included in the executive board, delineates the
- powers of the board, and describes any rules for the board to conduct its business · Article 7 - Committees: Establishes standing
- committees as well as their functions and procedures · Article 8 - Parliamentary Authority: Describes
- the process through which the organization adopts its rules of order · Article 9 - Amendment of Bylaws: Describes the
- procedure for amending the bylaws Organizations may always add additional articles if needed to describe the duties of officers, financial obligations, etc.

Assemblies and organizations need procedural Amending Bylaws

- Bylaws are amended through the main motion amend something previously adopted: the procedure for raising the motion is the same as any other motion except . The bylaws may specify any special rules for the motion's
- adoption, although the bylaws must include notice and a two-thirds vote for adoption of the amendment
- . The notice of the motion for amendment must limit the permissible primary and secondary amendments · The organization cannot reconsider affirmative votes
- on the motion to amend the bylaws · Even though the motion is a main motion, other main
- motions may be pending at the same time for changes to the bylaws Depending on the length of the bylaws, the organization
- amends them through: · Isolated changes, made by motion, could include multiple changes in one motion · General revisions, made by substituting a whole new
- revised set of bylaws if the revisions are extensive The procedure for considering many amendments at one
- time is the same as amending a motion by seriatim, or by paragraph: 1. The assembly is given notice of each individual
- amendment, even if two or more are competing 2. The chairperson organizes each amendment as though
- the assembly were to fill in the blanks of the bylaws 3. The chairperson reads the first submission, and it is explained by its proponent
- 4. The chairperson then asks if there is any debate on the
- 5. Once debate has ended, the assembly votes on the amendment
- 6. Once all amendments have been voted upon, the
- chairperson opens the entire document for amendments, and the process starts over if needed 7. Once all amendments are made and included, the
 - chairnerson presents the amended rule and asks for a vote for the entire document
- 8. The assembly votes on the entire document Amendments to bylaws take effect immediately upon adoption; the bylaws should specify the margin by which

an amendment must win

Procedures for Conducting a Meeting

Major vocabulary terms for meetings · A meeting is an assembly of members in a single room to

- conduct business · A session is a series of connected meetings for a single
- order of business or agenda · A recess, taken in the middle of a meeting, is a short break having no effect on the business of the meeting.
- after which the meeting is resumed where it left off · An adjournment ends a meeting
- · An adjournment sine die ends a session or a series of meetings The assembly and its bylaws decide how many meetings
- and sessions to hold and their frequency: when a meeting ends, the assembly should decide when and where to hold the next meeting Assemblies must finish any pending business before
- adjourning a session; the assembly in the following session is not tied to any business that was not discussed in the previous session
- There are different types of meetings an assembly can . A regular meeting is a meeting held on the date and time specified in the bylanes to discuss any business that arises
- within the scope of the assembly . A special meeting is a meeting that is not held at the regular
- time and date to deal with urgent business that cannot wait until the following regular meeting · An adjourned meeting is one that continues the previous
- session or special meeting, taking up the business that was interrunted at the adjournment of the last meeting · An annual meeting is a meeting held once each year,
- usually to give the various reports of officers and committees · An executive session is a secret meeting for executive
- · A public session is the opposite of an executive session and must be open to the public, even if the public is not

a member of the assembly Starting a Meeting

To start a meeting, the chairperson of the meeting must call the meeting to order by taking his/her position (usually at the front of the room) and saving, "The meeting will come to order"; once the chairperson calls the meeting to order, the meeting can begin on the order of business; this order is nonally

- 1. Reading and approval of minutes Reports of officers, boards, and committees
- 3. Reports of special committees, or committees appointed to exist for a specific task 4. Special orders, or business that has a special priority,
- such as committee reports left over from the previous
- 5. Unfinished business and general orders, or business left over from the previous meeting
- 6 New business Meeting business is usually handled with motions: to bring a motion before the assembly, the stens are
- 1. The member must be recognized by the chairperson, usually by standing and waiting to be called upon
- 2. He/she then makes the motion by saving. "I move 3. Another member seconds the motion, saying,
- "Seconded" 4. The chair repeats the motion: at this time, the motion
- is pending, or open to discussion Motions usually made at the beginning of meetings are: · Call for the orders of the day, in which the assembly
- adopts its agenda or order of business · Fix the time to which to adjourn, where the assembly decides when the meeting will end and sets a time for the

Minutes

The minutes are the record of the meeting's procedures and what was accomplished at the meeting: minutes generally include: . The name of the assembly and



- the kind of meeting . The date and time of the meeting
- . Who was present at the meeting and who operated as the chairperson
- . The approval of the previous meeting's minutes. if needed · All main motions, their topics, and who proffered
- them · Whether the main motions were approved or denied and the number of votes for each side
- · All secondary motions when needed for clarity or completeness · All notices of motions
- · All points of order and appeals and their dispositions · When the meeting adjourned

Reports

Reports of officers are reports of an officer's administrative duties; examples of these reports include · Reports of executive officers, which usually

- contain information or recommendations for · Treasurer's reports, which report on the
- financial state of the organization · Reports of other officers, which are usually made annually and for informational purposes
 - Reports of boards and committees are official statements formally adopted by the body as

information for the assembly (e.g., a report of the committee for drafting the bylaws would include drafts of the bylaws): the reports must contain only information that has been legally agreed to in the board or committee meeting Quorum

To hold a meeting and conduct business, there

must be a quorum, or a certain number of members present, at the meeting: the number is usually a percentage of the total members and can be fixed by the assembly or by rules

If a quorum does not exist at a meeting, the meeting must immediately adjourn, as all business completed without a quorum would be illegal

Decorum in Debate

Once there is a quorum and the chair calls the meeting to order, members can be recognized for

- 1. To obtain the floor, the member must stand and address the chairnerson by saving. "Mr/ Madam Chairperson"
- 2. The chairnerson recognizes the member by saving the member's name
- 3. The member may then introduce a motion for debate: the general rules of debate are:
- -The speaker must be recognized by the chairperson before speaking - The speaker cannot usually speak for more than ten minutes unless the members decide

otherwise

twice on a motion - The chairnerson cannot close debate before every member who wishes to speak

is able within a reasonable period of time - Everyone must adhere to decorum. carrying on the debate in an orderly manner without personal attacks on other Members can adhere to decorum by:

- Members should not sneak more than

- · Confining their statements and remarks to the merits of the pending question and not outside the score of the question
- Not attacking a member's motives for sneaking for or against or presenting a motion Addressine all statements and remarks through
- the chairnerson · Addressing the speaker or the chairnerson correctly (never use "you" but always refer to the speaker or the chairnerson in the third
- · Avoiding the use of members' names · Not speaking adversely on a prior action that isn't pending and has already been finalized.
- · Refraining from speaking against his/her own ·Reading from reports or quotations only without objection or with permission; a
 - member may read from reports or quotations with the chairperson's permission as long as no other member objects · Continuing to stand when the chairperson
- addresses him/her directly during an internuntion · Refraining from disturbing the assembly during debate
- The chairperson has guidelines for decorum as
- · The chairperson always refers to him/herself in the third person · When reporting in his/her presidential
- capacity, the chairperson may speak of him/ herself as "Your President" · The chairperson does not refer to a member's name, only referring to him/her in the third
- person (e.g., "Will the speaker...") · The chairperson may refer to a member by name when assigning the floor, however · The chairperson must not participate in the
- debate except through the vice president Recognition Preference

The preference rules for recognizing a member

- when there is a debatable question pending on the floor are: 1. A member can stand to give previous notice
- of a different motion 2. The member who presents the motion and
 - who has not yet spoken on the motion, including:
 - The reporting member's motion to implement a recommendation from a committee report
- The member who moved to un-table a motion that was previously laid on the table
- The member who made a motion to reconsider
- 3. Members who have not vet spoken on the question; if everyone who wishes to speak on the question has, members may speak

again

Procedures for Conducting a Meeting (continued)

- The chairperson should recognize alternating opinions on the question or motion
 The preference rules for recognizing a member
- when there is no debatable question pending on the floor are:

 1. A member assigned to offer a motion or an important prearranged main motion
- When a set of motions is presented in a series, the member presenting the motions has preference to present each motion in turn
- A member who offers a similar motion to one that the assembly voted down at the member's suggestion
- A member may be recognized over a member offering a main motion when a member rises:
 To move to reconsider and enter on the
 - minutes

 To move to reconsider a vote
 - To call up a motion to reconsider
 - To give previous notice

- To move to un-table an issue Members cannot interrupt each other, except in some urgent situations:

- A call for the orders of the day when they are not followed
- Raising a question of privilege
 Raising a point of order, brought by a member who
- believes the chair has breached the parliamentary rules
- The chair calling to a member's attention that he/ she is not observing the speaking rules
 Calling for a separate vote on a set of resolutions
- on different subjects that were included in one motion

 • A request that requires an immediate response
- An appeal
 An objection to the consideration of a question
- A division of the assembly
 At the end of the interruption, the member who had the floor regains it when the chairperson asks
- him/her to stand to regain his/her position on the floor

 Assemblies may set their own rules for debate in their bylaws; some general guidelines that
- assemblies should use when creating their debating rules are:

 • Speeches should be no longer than ten minutes
- Speeches should be no longer than ten minutes each
 The member speaking should immediately
- conclude his/her speech when the chairperson rises
 • If the member needs only a minute more for his/
- If the member needs only a minute more for his/ her speech, the chairperson need not dismiss the member immediately
- No member should speak more than twice per question per day
- Members are not allowed to yield their unelapsed time to another member to allow one member a
- particularly long speech

 Merely asking a question or making a brief suggestion is not speaking in debate and should
- suggestion is not speaking in debate and should not be counted against a member for his/her daily speech limit

Motions

Main Motions

Original main motions are motions that bring a substantive question to the assembly for debate and action; these are different from incidental main motions, which are motions dealing with the procedure of the assembly, like the call for the orders of the day motion

- Characteristics of main motions:

 Every other motion takes precedence over the main motion

 Main motions cannot be applied to any other
 - motions
 They must be seconded
 There can be only one main motion on the
- They are debatable, amendable, and can be reconsidered
 They mostly require a majority vote
 After a member brings a motion to the

floor at a time

- assembly, the assembly must either consider the motion or dispose of the motion; to fully
- consider a motion:

 The assembly debates the motion, unless no one in the assembly wants to debate the
- The chairperson puts the motion to a vote
 The chairperson announces the results of the
 - vote
 10 Easy Steps for Making Motions

The member asks permission from the chairperson for the floor

- The chairperson grants permission
 The member makes the motion, stating, "I
- move to..."

 4. The chairperson asks for any seconds
- Members may stand and call out "Second," or they may simply call out "Second"; if there is no second, the motion fails
- immediately

 6. If there is a second, the chairperson states
 the question of the motion; this opens
- debate
 7. The assembly debates the motion; during this time, the motion may be amended or
- tabled for further debate at a later time 8. When debate is finished, the chairperson puts the motion to a vote
- The chairperson counts the votes
 The chairperson announces the votes and enacts or defeats the motion

Subsidiary Motions

There are different types of motions; subsidiary motions deal with the original main motion, such as:

- Postpone indefinitely, which kills the original main motion without a direct vote on
- Amend, which modifies something in the main motion before the assembly acts on the motion (NOTE: The assembly must agree to amend the motion and then agree on the
- amendment before the amendment can be thought of as the main motion)

 Commit or refer, which assigns the motion
- to a committee for investigation or a report

 Postpone definitely, which puts off the
- Postpone definitely, which puts off the question until an expressed time
 Limit or extend debate, which either
- shortens or lengthens the time for debate on a motion if the assembly needs it • Previous question, which closes debate and
- amendments, bringing the assembly to a vote on the motion

 • Lay on the table, which interrupts the
- current business to introduce urgent business immediately Subsidiary motions have four characteristics that make them subsidiary:



- These motions always apply to motions and a something to them, or change their status
 They may be applied to any main motion
- They fit an order of preference (as listed previously)
 They may be applied at any time from the point when the chairperson states a question upon
- which they may be applied to the time when the question is voted upon Privileged Motions

Privileged motions do not relate to any business,

but they take precedence over everything else in the assembly; these motions include: • Call for the orders of the day, which need not be seconded

- Raising a question of privilege, which permits an emergency motion or question dealing with the rights and privileges of the members
- Recess, which gives the assembly a short break
 Adjourn, which closes the meeting
 Fix the time to which to adjourn, which sets the
- Privileged motions are privileged because they take precedence over debate to deal with urgent procedural matters; they take the order of

preference as listed previously Incidental Motions

Incidental motions do not necessarily relate to business but answer questions of procedure with regard to motions; they are in proced unly when they are legitimately incidental to another pending motion or to other business at land, at which point they take precedence over any other pending motions; they must be decided before business can continue; these motions include:

- Point of order, which asks the chairperson for a ruling and enforcement of the rules when a member thinks the rules were broken, which need not be seconded
 Appeal, which takes away a decision from the
- chairperson and gives it to the assembly if a member thinks the chairperson's decision was wrong

 Suspend the rules, which suspends the rules
- when the assembly wants to do something it cannot do without breaking the rules Objection to the consideration of a question.
- Objection to the consideration of a question, which avoids a main motion if the assembly thinks the motion should have never come before it
- Division of a question, which separates different parts of a question or motion that can stand on
- their own

 Consideration by paragraph or seriatim, which
 permits debate on different parts of a long motion
 or meetion without nutting the different parts into
- or question without putting the different parts into question

 Division of the assembly, which requires the chairnerson to take a vote by each member rising

to give his/her vote

Procedures for Conducting a Meeting (continued)

· Motions relating to nominations, which must be raised if the bylaws do not outline mechanics for nominations and an election

· Request to be excused from duty, which relieves the member from an obligation he/she holds While the incidental motions look like subsidiary

motions, none of the incidental motions has all four characteristics of the subsidiary motions: it should be noted that each incidental motion is applicable only in the specific period of time in which it is raised; generally, incidental motions deal with procedural questions arising out of:

· Another pending motion · Another motion or business item that:

- The motion attempts to introduce

- Has been made but not yet repeated by the chairperson - Was just pending

Requests and inquiries are special types of incidental motions that connect to the business at hand: they include:

· Parliamentary inquiry, which directs a question on parliamentary procedure or the organization's rules to the chairperson, which need not be seconded

· Point of information, which requests information from the chairperson about the matter at hand, which need not be seconded

· Request for permission to withdraw or modify a motion, which asks the chairperson for permission to withdraw or modify a motion

already stated by the chairperson · Request to read papers, which asks the chairperson for permission to read excerpts from his/her papers, which is not usually allowed in

debate Motions That Bring a Question Again

Before an Assembly Motions that bring a question again before an assembly are special motions that do not fit

anywhere else; they include . Take from the table, or un-table, which takes up a motion or an order of business that was earlier

laid on the table · Rescind, which takes back a main motion, amendment, bylaw, section, or paragraph that

was presented and adopted · Amend something previously adopted, which modifies a motion, amendment, bylaw, section, or paragraph that was presented and adopted if

rescinding is too much · Discharge a committee, which takes a matter out of a committee's hands before they have made a report on their findings so the assembly may act on it or the matter may be dropped

· Reconsider, which prompts the assembly to reconsider a motion that was adopted earlier that day, but new information or a changed situation makes it clear that the true will of the assembly would not be followed with the previous course The reason why these motions are separate is because they relate to the following principles of

parliamentary procedure: . During a session or meeting when the assembly

decides a question, it cannot be brought up again except through special circumstances . When an assembly disposes of a question without finally acting on it, no similar or conflicting

motion that would restrict the assembly in acting on the first motion may be introduced · Changing something the assembly already adopted requires more than what was necessary to adopt it in the first place

Enacting Motions

For an assembly to enact or approve the motion, the assembly needs to vote on it; usually a majority of votes is needed to enact or approve the motion; however, certain motions require a two-thirds majority of voters to approve the motion; these include motions that: · Suspend or modify a rule of order

· Prevent the introduction of a question for consideration . Close, limit, or extend the limits of debate

· Close nominations, polls, or otherwise limit voting . Take away membership or an office

Special Note on Amendments

Amending a motion (or the bylaws) modifies the wording of the motion; the motion to amend: · Must always be germane to the motion, meaning the assembly cannot amend a motion that is not

pending . Does not modify the motion if the amendment fails . Can be applied to any main motion, but it cannot be

applied to itself · Must always be seconded

. Is out of order when another motion has the floor · Is debatable when the motion that is being amended is debatable; if the motion is not debatable, then the motion to amend is not debatable

· May be amended, but secondary amendments are not allowed · Requires a majority vote

· Can be reconsidered

· When applied to a main motion, takes precedence over the main motion and the motion to postpone indefinitely but gives way to all other motions · When applied to a non-main motion, takes precedence over the motion that it seeks to amend

but gives way to any other motion that would take precedence over the motion Improper amendments include amendments that:

· Are not germane to the motion · Have the effect of rejecting the main question . Have the effect of repeating a question the assembly

has already decided · Change one parliamentary procedure into another

. Change the form of another amendment · Strike out enacting words, such as "resolved" · Are frivolous, or do not otherwise follow the rules

of decorum · Make the motion or question incomprehensible or incoherent

· Would convert the motion to an improper form . Change the preamble of a resolution without finally

amending the subsequent paragraphs or clauses An amendment can take one of five forms: · Inserts or adds words or paragraphs according to the

following rules: - The motion for amendment must specify exactly

where the words or paragraphs are to go by naming the words or paragraphs before and after the insertion - After words have been inserted or added, they

cannot be removed unless there is a reconsideration or a new motion: to strike out the entire paragraph where the words

were inserted or added to strike out a portion of the paragraph where the words were inserted or added

to substitute an entire paragraph for the one in which the words were inserted to strike out a portion of the paragraph and enter in new words or a new paragraph that presents a different question

- If a motion to insert words is voted down, it may still be revived through a motion: > to insert part of the words

to insert part of the words in a different place to insert the same words in place of others

> to insert the same words in a different place where the effect will be different · Strikes out words or paragraphs according to the following rules:

- The motion must specify the location of the - Only consecutive words may be struck out

- If a motion to strike words fails, it may still be revived through a motion

to strike out only part of the words > to strike out the words with some others to strike out all or a part of the same words

and substitute them for others to strike out all or some of the same words together with some others and substitute

them for others - A motion to strike a paragraph may be open to a secondary amendment in any form that

is available to striking words - A struck-out paragraph cannot be inserted again unless the wording is changed to present a different question

· Strikes out and inserts according to the rules above · Substitutes, also according to the rules above

· Fills in blanks, using one of three ways: - To fill a blank with a name, the chairperson takes nominations for the name and the assembly votes on them until one receives a

majority - To fill a blank with an amount of money, the chairperson takes nominations for the amount and arranges the amounts so that the least acceptable amount is voted upon first - To fill a blank with a place, date, or number, use one of the above methods depending on

the circumstances When an amendment needs to be amended. or an amendment is applied to itself, a secondary amendment, or an amendment to the amendment, results

Votina Putting the question is when a chairperson

calls for a vote on a motion after clarifying to the assembly upon what they are voting: an assembly votes using the following methods: · Voice, which is the usual method · Rising, which is used to determine the winner of an inconclusive voice vote

· Show of hands, which is used instead of rising, usually in smaller groups

The chairperson then counts and announces the vote:

· Usually a motion needs a simple majority to pass, but some need a two-thirds (66%) majority to pass, as explained previously



ocedures for Conducting a Meeting (continued) · The assembly can decide if there are restrictions

- on who may vote, such as limiting votes to only those present at the meeting, or using another ratio of winning votes to pass a motion · All members have a right to abstain, or decline
- from voting, if they have a personal interest in the outcome of the vote · If the motion passes, it passes immediately · A chairnerson may vote when his/her vote will
- affect the result, such as to break a tie, but a chairperson may not vote twice
- Nominations & Elections A nomination is a motion to elect a person to a
- position: the methods of nomination are: · The chair, where the chairperson nominates the
- · From the floor, where a member nominates the candidate · Ballot, where members may nominate other members for an office on a ballot (note that this
- is not the same as a petition election, as described. below) · Mail, where members are too far away to meet together in one place; this acts much like a ballot
- nomination, but nominations are simply collected through the mail instead of in person · Petition, where a group of members may nominate someone by a petition Assemblies and organizations may have their own
- rules outlining how to run elections; some methods
- · Ballot election, in which the assembly votes for the candidate on a ballot · Viva-voce election, in which the assembly votes
- for the candidate by a voice vote · Roll-call election, in which each member stands and states for which candidate he/she is voting Elected officers win their seats when they win the most votes; an elected officer takes his/her office immediately upon winning an election, unless the

assembly's rules state otherwise Disciplinary Procedures

- Disciplinary procedures should be outlined in the bylaws so that every member has notice as to the procedures; a fair disciplinary procedure includes; · A confidential investigation by a committee to determine if further disciplinary action is warranted (NOTE: This committee does not have power, if not delineated in the bylaws, to
- compel a member to appear in front of it) . The committee prepares and presents a report on the investigation, either exonerating the member or recommending the charges for the guilty member
- ·The accused is formally notified, and his/her rights are suspended for the duration of the trial · A trial, or formal hearing, on the charges at which the accused may appear to defend him/herself . The assembly reviews the committee's findings if the trial was not held in front of the assembly

- The procedure for running the trial should include:
- 1. The chair directs the secretary to read the charges aloud to the committee or the assembly
- 2. The chair asks the accused how he/she would plead (guilty or not guilty) 3. If the accused pleads guilty, the trial ends
- 4. If the accused pleads not guilty, the trial proceeds in this order - Opening statements by both sides
- Witness testimony - Testimony of defense witnesses
- Rebuttal witnesses for the organization or
- Closing arguments by both sides 5. The accused leaves the room when both sides
 - finish their closing arguments 6. The committee or the assembly deliberate as to the
 - guilt or innocence of the accused member 7. When deliberations are complete, the chair states, "The question before the assembly is: Is the
 - member guilty of the specifications against him/ 8. The assembly or the committee members vote
 - 9. Any punishment must be decided by a ballot vote, by a two-thirds margin 10. When voting is done, the accused is called back into the hall and the result is delivered

Ending a Meeting

A chairperson ends a meeting by adjourning, or closing the meeting, after all debate and business are finished: if there is unfinished business, the assembly may take it up at the next meeting; before a meeting ends, the assembly should decide the date and time of the next meeting if it is not already decided in the bylaws.

Before adjourning, the chairperson must: · Inform the assembly of any unfinished business to give the assembly the opportunity to finish it before

- adjourning · Make any important announcements · Make any motions to reconsider a previous vote if
- · Make a motion to reconsider and enter on the · Give notice of a motion that will be presented at
- the next meeting if the motion is one that requires notice · Move to set a time for an adjourned meeting if there
- isn't one already scheduled . Formally state that the meeting "is adjourned" The motion to adjourn must, like all motions, be

seconded and voted upon so that the chairperson cannot end a meeting without the assembly's consent If all business is finished and the preselected hour to adjourn has arrived, the assembly need not move to adjourn: the chairperson may ask, "Is there any further business?": if there is none, the chairperson may then say, "Then I hereby adjourn this meeting"; the meeting

to fit those outlined in Robert's Rules of Order is then adjourned Disclaimer: This guide is intended for informational purposes only. Due to its condensed free downloads & format, it cannot possibly cover every aspect of the subject, nor should it be used as a substitute

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Form of Popular Motions

When you want to make a motion to	You say
Postpone indefinitely	I move to postpone the motion indefinitely
Amend	I move to amend the motion by
Commit or refer	I move to commit/refer the matter to
Postpone definitely	I move to postpone the motion to
Limit or extend debate	I move to limit/extend the time for debate
Previous question	I move for previous question
Table	I move to table
Un-table	I move to un-table
Orders of the day	I move for the orders of the day
Question of privilege	I rise for a question of privilege
Recess	I move for a recess
Adjourn	I move to adjourn
Fix the time to adjourn	I move to fix the time to adjourn
Point of order	Point of order, Chairperson, (question)
Point of information	Point of information, Chairperson, (question)
Rescind	I move to rescind my motion
Reconsider	I move for a reconsideration of
Vote	I move to vote on
Nominate	I move to nominate
Suspend the rules	I move to suspend the rules and

How to Use the Book

Divide the question

. Go to the table of contents and search for the action for which you need help (the table of contents does not list page numbers; it lists section numbers) · Go to the section to which the table of contents

Divide the assembly I move for a rising vote

I move to divide the question

directs you: Robert's Rules of Order is written in prose, so you will have to read the whole section to get a comprehensive idea of what it contains · Each individual section is part of a larger section. so it is beneficial to read other sections in the subheading if you need more direction; this is especially helpful if you do not know when the topic you are researching arises during a meeting · If you find yourself in a part of the rules that

provides little guidance, do not worry-the rules assume that your assembly will write its own bylaws to fit its own purposes · NOTE: Robert's Rules of Order can be superseded by your assembly's bylaws; so, if Robert's Rules of Order does not fit your assembly's processes, there is no need to change your assembly's rules

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